

**QUARTERLY PHYSICAL REPORT OF OPERATION**  
As of September 30, 2020

Department : Department of Information and Communications Technology  
 Agency : National Privacy Commission  
 Operating Unit : < not applicable >  
 Organization Code : 37 003 0000000  
 (UACS) :

Particulars	UACS CODE	Physical Target (Budget)					Physical Accomplishment					Variance	Remarks
		1st Quarter	2nd Quarte	3rd Quarte	4th Quarter	Total	1st Quarte	2nd Quarte	3rd Quarte	4th Quarte	Total		
1	2	3	4	5	6	7	8	9	10	11	12	13	14
<b>REGULATORY AND ENFORCEMENT PROGRAM</b>	31010000000000												
<b>OO : Privacy and data security in Outcome Indicators</b>													
<b>1. Percentage of stakeholders who rated the privacy plans and policies as satisfactory or better.</b>		70%	70%	70%	70%	70%	-	83%	94%		88.5%	18.5%	NPC garnered an overall 94% very satisfactory rating from the conduct of the following NPC projects/activities (APs): (1) 92% average rating - nine (9) DPO ACE Level 1 Trainings from July to September 2020, with 855 participants/respondents; (2) 96.18% rating - 1st Data Privacy and Freedom of Information (FOI) Congress 2020 via video conference in September 2020, with 367 respondents.
<b>2. Number of private sectors and government agencies checked for DPA compliance.</b>		20	30	30	20	100	79	94	45		218	118	Under the Enhanced Data Privacy Compliance and Monitoring Program, (1) 218 organizations (169 private and 49 government), were checked for DPA compliance thru privacy sweeps; (2) 22,958 Data Processing Systems registered; 22,751 Data Protection Officers (DPOs) registered composed of 10,327 organizations and 12,424 individual professionals; (3) 4,169 certificates of registration with complete requirements issued.

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<b>Output Indicators</b>													
<b>1. Number of Public Information/Education Projects implemented.</b>		2	4	4	2	12	7	5	4		16	4	Data Privacy Act (DPA) nationwide awareness campaign were conducted comprising of the following activities: (1) 3rd National Data Privacy Conference, May 29, 2020, 2000 participants; (2) 11 Data Privacy Council Meetings; (3) 253 NPC Stakeholders Consultative Meetings; (4) 145 NPC Speaking Engagements (by invitation); (5) NPC Social Media Campaign consist of 93 Facebook posts with 101,794 likes, 133 tweets with 3,277 Twitter followers and 45 Instagram posts; (6) News and Media Monitoring Activities comprising of 581 pick-up & mentions and 68 Public Relation activities; (7) 35 Advisory Opinions issued; (7) Privacy Wall Forum App with 600 member users from 31 sectors; (8) Public assistance thru emails, walk-ins, calls, social media messages; (9) Website visits with an average of 140,265 monthly visits; (10) 18 Public Health Emergency (PHE) bulletins - NPC Response to COVID-19; (11) DOH- NPC Joint Circulars Nos. 001 and 002 on Telemedicine- government's response to Health Care System; (12) NPC DPO Journal - September 2020 release; (13) PSST Campaign; (15) NPC Bulletin No. 16; (16) 1st Data Privacy and Freedom of Information (FOI) Program in government Sector, 22 September 2020.
<b>2. Percentage of requests for technical assistance responded to within the prescribed time frame</b>		75%	75%	75%	75%	75%	98%	99%	99.91%		99%	24.91%	Per cumulative report , 99.91% or 53,386 out of 53,434 queries, thru emails, walk- ins calls, AskPriva App, and Social Media messages were acted upon including requests for position papers, and advisory opinions on the implication and interpretation of the provisions of the RA10173, its IRR, NPC issuances and other data privacy laws.

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1	2	3	4	5	6	7	8	9	10	11	12	13	14
3. Percentage of complaints and investigations resolved		65%	65%	65%	65%	65%	92%	90%	99%		99%	34%	Per cumulative report, 99% or 14,798 out of 14,801 complaints and privacy concerns received, were acted upon, handled and investigated.
4. Number of international membership or cooperation entered.		0	1	1	1	3	1	7	8		16	13	International coordination and collaboration activities with international entities are strengthened to adopt/observe standard practices and issuances related to data protection and privacy: (1) Association of South-East Asian Nations (ASEAN); (2) Asia Pacific Economic Cooperation (APEC); (3) Global Privacy Assembly (GPA); (4) APPA Forum; (5) Virtual meeting of the 53rd APPA Forum hosted by Personal Data Protection Commissioner (PDPC) on 2 – 4 June 2020; (6) 36 ASEAN Digital Data Governance meetings; (7) Joint Cyber Security Working Group; (8) Global Privacy Enforcement Network (GPEN); (9) World Bank Group Data Privacy Day - High Level Lunchtime Roundtable, Washington DC, 28 January 2020; (10) COE Data Protection Views from Strasbourg 1-3 July 2020; (11) CBPR - Expansion Meeting; (12) GPA COVID-19 Taskforce Meetings 28 August 2020; (13) ASEAN Data Protection and Privacy Forum 18-19 August 2020; (14) APEC Related Meetings; (15) ADGSOM Leader's Information Meeting 16 September 2020; (16) OECD-GPA COVID-19 Workshop; 16 September 2020.

Prepared By:

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Planning Officer III, Financial, Planning and Management

Date: 2020-10-14 12:08:49.0

In coordination with:

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**ATTY. JOHN HENRY D. NAGA**

Deputy Privacy Commissioner and Concurrent OIC-Director

Date: 2020-10-14 12:27:16.0 

Approved By:

  
**RAYMUND E. LIBORO**

Privacy Commissioner

Date: 2020-10-14