



Republic of the Philippines
NATIONAL PRIVACY COMMISSION

***PROGRAMS/PROJECTS/ BENEFICIARIES AND STATUS OF IMPLEMENTATION
 as of 31 March 2021**

MAJOR PROGRAMS	BENEFICIARIES	RATIONALE OF THE PROGRAM	STATUS OF IMPLEMENTATION (On-going)
<p>1. ENHANCED DATA PRIVACY COMPLIANCE AND MONITORING PROGRAM</p> <p>— Government and Private Sector Data Privacy Resilience Program</p>	<ul style="list-style-type: none"> • Government - NGAs, SUCs, LGUs and GOCCs; • Private sector including MSMEs and high-risk private institutions; • Personal Information Controllers & Processors (PICs & PIPs) - (organizations & individual professionals who collect & process personal data); • Data Protection Officers or DPOs 	<p>Through this program, the NPC stays fully committed its monitoring efforts to ensure strict compliance with Republic Act No. 10173 or the Data Privacy Act of 2012 under the NPC Circular No. 18-02 dated 20 September 2018 on guidelines on checking for compliance to heighten awareness and facilitate compliance among data subjects, including Personal Information Controllers (PICs) and Personal Information Processors (PIPs) through their Data Protection Officers. Aside from monitoring the compliance of government agencies or instrumentalities on their security and technical measures and managing the registration of data processing systems, the NPC thru its Compliance and Monitoring Division conducts privacy compliance sweeps/ checks and aids on matters relating to data protection at the request of a national or local agency, a private entity or any individual.</p> <p>This program aims to:</p> <ul style="list-style-type: none"> • Effectively and efficiently perform one of the mandates of the Commission in monitoring the registration of all PERSONAL data processing systems; • Monitor compliance thru various forms of audit, such as, but not limited to on-site visits; • Effectively deploy awareness specifically on How to Comply with the Five (5) Pillars of Compliance including the 32-Point Compliance Checklist. <p>This is one of the four (4) priority programs and projects (PAPs) of the Commission that were validated by the National Economic Development Authority (NEDA) and included in the Updated 2017-2022 Public Investment Program (PIP). This Tier 2 program was approved and funded by the DBM from 2019 - 2021.</p>	<p>Accomplishments under this program are as follows:</p> <ul style="list-style-type: none"> • 64 organizations composed of 46 private and 18 government agencies, were checked for DPA compliance thru privacy sweeps; • 23,136 Data Protection Officers (DPOs) registered composed of 10,664 organizations and 12,472 individual professionals; • 3,767 certificates of registration with complete requirements issued; • Online Registration System or eRehistro.- NPC's new registration and renewal platform.

MAJOR PROGRAMS	BENEFICIARIES	RATIONALE OF THE PROGRAM	STATUS OF IMPLEMENTATION (On-going)
<p>2. RESILIENT DATA SUBJECTS</p> <p>– Enhanced Data Protection Officers (DPO) ACE Training and Certification Program</p>	<ul style="list-style-type: none"> • Data Protection Officers (DPOs); • Personal Information Controllers and Processors (PICs and PIPs); and • Data Subjects 	<p>The Data Protection Officers Accountability, Compliance and Ethics (DPO ACE) training and certification program aims to further accelerate the capabilities of registered and aspiring Data Protection Officers (DPOs) by capacitating them to do the right things right. The program seeks to equip the DPOs with the relevant privacy and data protection knowledge and skills necessary to manage effectively in a risk-based and comprehensive manner the compliance of their organizations to the Data Privacy Act of 2012. This training and certification program is based on the Commission’s Five (5) Pillars of Data Privacy Accountability and Compliance Framework as well as international laws and standards that find application within the Philippine setting.</p> <p>This is one of the four (4) priority programs and projects (PAPs) of the Commission that were validated by the National Economic Development Authority (NEDA) and included in the Updated 2017-2022 Public Investment Program (PIP). This Tier 2 program was approved and funded by the DBM from 2019 – 2020.</p>	<p>Accomplishments under this program are as follows:</p> <p>Planning and deliberation were conducted to develop/enhance the activities under this program. Some of the plans are:</p> <ul style="list-style-type: none"> • Enhanced PHIL-DPO Compliance, Accountability and Ethics (ACE) Trainings – Level 1 • Development of DPO ACE Level 2 • Audio Visual Presentation (AVP) for modules of the DPO ACE. • Development of Train the Trainers (T3) Program
<p>3. PRIVACY PROMOTION PROGRAM</p>	<ul style="list-style-type: none"> • Data subjects; • Personal Information Controllers & Processors (PICs & PIPs) - (organizations & individual professionals who collect & process personal data); • Data Protection Officers or DPOs; and • Privacy advocates 	<p>Cognizant of the need to directly engage covered organizations, both in private and government sector, individual professionals and the citizens, the NPC strengthens its advocacy program thru embarking nationwide awareness campaign through the conduct of briefings and trainings on Data Privacy Act and other related issuances to promote data privacy of the stakeholders and the citizens for them to know and understand their rights which are protected under the Data Privacy Act of 2012.</p> <p>This is one of the four (4) priority programs and projects (PAPs) of the Commission that were validated by the National Economic Development Authority (NEDA) and included in the Updated 2017-2022 Public Investment Program (PIP). This Tier 2 program was approved and funded by the DBM from 2019 – 2020.</p>	<p>Under the Privacy promotion Program, there are 13 activities and projects (APs) on Data Privacy Act (DPA) for nationwide awareness campaign in FY 2021 with the following accomplishments:</p> <ul style="list-style-type: none"> • Celebration of Data Protection Day 2021/ 28-Jan-2021; • 119 NPC Stakeholders Consultative Meetings; • 23 NPC Speaking Engagements (by invitation); • NPC Social Media Campaign consist of 43 Facebook posts with 107,251 likes, 14 tweets with 3,659 Twitter followers and 17 instagram posts; • Public Affairs/ Media-Related Activities comprising of 560 pick-up & mentions and 63 Public Relation activities; • 10 Advisory Opinions issued; • 1 NPC Advisory issued; • 1 - NPC Circular 2021-01 – 2021 Rules of Procedure of the National Privacy Commission. • 85,861 public assistance thru emails, walk-ins, calls, social media messages acted upon; • website visits with an average of 163,869 monthly visits; • 20 Public Health Emergency (PHE) bulletins - NPC Response to COVID-19 with one (1) PC PHE Bulletin No. 17 – <u>Update on the Data Privacy Best Practices in Online Learning</u>, issued on February 16, 2021; • DPO Journal publication; • Online Registration System or eRehistro.- NPC's new registration and renewal platform.

MAJOR PROGRAMS	BENEFICIARIES	RATIONALE OF THE PROGRAM	STATUS OF IMPLEMENTATION (On-going)
<p>4. COMPLAINTS HANDLING AND ENFORCEMENT PROGRAM</p>	<ul style="list-style-type: none"> • The beneficiaries of this program are the data subjects and/or complainants 	<p>The NPC thru its Complaints and Investigation Division, handles complaints and institute investigations regarding violation of RA 10173 and other issuances of the Commission, including violations of the rights of data subjects and other matters affecting personal data and security breach; summon witnesses and require the production of evidence by a subpoena duces tecum for the purpose of collecting the information necessary to perform its function under the purpose of collecting the information necessary to perform its function under the law; facilitate settlement of complaints through the use of alternative dispute resolution processes and adjudicate on other matters affecting personal data and security breach. With the high-profile data breaches and complaints on the privacy risks associated with digital technology, the NPC, thru Case Decongestion Project 2.0 endeavors to accelerate its complaints handling, case investigation and enforcement program where majority of concerns focusing on the personal information and security breaches and the surge in individual complaints of privacy harassments from online lender and breaches on personal information.</p>	<p>As of March 31, 2021, 100% or a total of 1,467 complaints and privacy concerns received were acted upon, handled and investigated. Out of 1,467 complaints, sixty-five (65) were filed cases and 1,402 were privacy concerns.</p> <p>The privacy concerns include complaints procedure inquiry; follow-up on pending cases; request for assistance in filing complaints; inquiries into and clarifications on privacy rights and/or possible violations of the law; and concerns referred to the Commission by various government agencies. Moreover, there were the so-called “privacy concerns” that were received mostly through the email address complaints@privacy.gov.ph.</p>
<p>5. PRIVACY POLICY AND STANDARDS DEVELOPMENT PROGRAM</p>	<ul style="list-style-type: none"> • Data subjects; • Personal Information Controllers & Processors (PICs & PIPs) - (organizations & individual professionals who collect & process personal data); • Data Protection Officers or DPOs; and • Privacy advocates 	<p>The NPC issues advisory opinions on privacy concerns to provide the stakeholders and the citizens guidance on significant public interest issues with data privacy and protection and to uphold the data privacy of individuals in Information and Communications Technology (ICT) systems in both public and private sectors. These advisories elaborate further on the key concepts to assist organizations and individuals’ general understanding of the Republic Act No. 10173 or known as the Data Privacy Act of 2012. Likewise, the NPC addressed inquiries of various stakeholders, and reviewed privacy notice policies, data sharing agreements, and legislative bills having data privacy and protection implications.</p>	<p>The NPC issued one (1) Advisory on Data Subject Rights, one (1) Guidelines on the processing of Personal Data by Contact Tracing Applications and twelve (12) Advisory opinions for the 1st quarter of 2021 comprising of the following:</p> <ul style="list-style-type: none"> • No. 2020-054: Personal Data Collection and Retention Using QR Codes for Contact Tracing • No. 2020-055: Applicability of the Criteria for lawful Processing of Personal and Sensitive Personal Information • No. 2021-001: Request for an Overseas Filipino Worker (OFW) to Delete Records Stored in the Balik Manggagawa Online System • No. 2020-002: Disclosure of Summary of Evaluation and Ratings Form • No. 2021-003: Information Sharing and the Philippine Maritime Manpower FactBook • No. 2021-004: Request for Personal Data by HMO Brokers • No. 2021-005: Conflict of Interest in the Designation of Data Protection Officer • No. 2021-006: Re: Data Classification For The Disclosure Of Procurement-related Documents • No. 2021-007: Re: Data Sharing Arrangements Of The Philippine Veterans Affairs Office With Other Government Agencies • No. 2021-008: Re: Request For Official List Of Legitimate Taxi Operators • No. 2021-009: Re: Forensic Audit On Company-issued Assets And Company-related Accounts

MAJOR PROGRAMS	BENEFICIARIES	RATIONALE OF THE PROGRAM	STATUS OF IMPLEMENTATION (On-going)
<p>6. INTERNATIONAL COOPERATION PROGRAM</p>	<ul style="list-style-type: none"> • Data subjects; • Personal Information Controllers & Processors (PICs & PIPs) - (organizations & individual professionals who collect & process personal data); • Data Protection Officers or DPOs; and • Privacy advocates 	<p>Likewise, the Commission is fully committed to strengthen its international coordination and collaboration activities with international entities to adopt/observe standard practices and issuances related to data protection and privacy. The Commission has been heavily involved in its international commitments with the Association of South-East Asian Nations (ASEAN), the Asia Pacific Economic Cooperation (APEC), the Global Privacy Assembly (GPA) (formerly the International Conference of Data Protection and Privacy Commissioners (ICDPPC), and various international working groups. The Commission has likewise acted as Philippine’s representatives in various international conferences, not only as attendees but also as esteemed panelists, in recognition of the Commission’s expertise in data privacy in the Asia Pacific region.</p>	<p>International coordination and collaboration activities with international entities are strengthened to adopt/observe standard practices and issuances related to data protection and privacy thru the following:</p> <ul style="list-style-type: none"> • MOU Signing between NPC and United Kingdom's Information Commissioner's Office (ICO)/12-Jan; • Global Privacy Assembly (GPA) Covid-19 Working Group Meetings; • WhatsApp Meeting with Hong Kong Singapore and Macao/19-Jan; • Council of Europe (COE) 40th Anniversary of Data Protection Convention 108/28-Jan; • IAPP Data Privacy Day: A Fireside Chat/28-Jan; • US Embassy/NPC Market Landscape/Registration Guidance/ 22-Jan; • CIPL/NPC Contract Meeting/ 03 Feb; • Meeting with Amazon Web Services/23 Feb; • ASEAN Digital Data Governance Meetings; • APEC Related Meetings (GPEN Pacific Call.

**for Transparency Seal*


Prepared by



SUSANA O. ABADA
OIC- Chief, FPMD

In Coordination with:

SGD.



MARILOU C. LEELIAN
OIC Director, FAO

Recommending Approval:

Digitally signed by Alzona
Ivin Ronald De Mesa
Date: 2021.04.22 13:17:58
+08'00'



Atty. IVIN RONALD D.M. ALZONA
Executive Director

Approved by:



RAYMUND E. LIBORO
Privacy Commissioner