

Republic of the Philippines NATIONAL PRIVACY COMMISSION

DATA SECURITY AND COMPLIANCE OFFICE

Data Security and Technology Standards Division

ADVISORY ON THE ADOPTION OF INTERNATIONAL DATA PROTECTION STANDARD NO. 2021-004

ISO/IEC 29134 - Information technology - Security techniques - Guidelines for privacy impact assessment

WHEREAS, Section 2 of Republic Act No. 10173, also known as the Data Privacy Act of 2012, provides that it is the policy of the State to protect the fundamental human right of privacy of communication while ensuring free flow of information to promote innovation and growth. The State also recognizes its inherent obligation to ensure that personal information in information and communications systems in the government and in the private sector are secured and protected;

WHEREAS, pursuant to Section 7 of the Data Privacy Act of 2012, the National Privacy Commission is charged with the administration and implementation of the provisions of the law, which includes ensuring the compliance by personal information controllers with the provisions of the Act and with international standards for data protection, and carrying out efforts to formulate and implement plans and policies that strengthen the protection of personal information in the country, in coordination with other government agencies and the private sector;

WHEREAS, Section 9 of the Implementing Rules and Regulations of the Data Privacy Act of 2012 provides that, among the Commission's functions, is to issue guidelines for organizational, physical and technical security measures for personal data protection, taking into account the nature of the personal data to be protected, the risks presented by the processing, the size of the organization and complexity of its operations, current data privacy best practices, cost of security implementation, and the most appropriate standard recognized by the information and communications technology industry, as may be necessary;

WHEREFORE, in consideration of these premises, the National Privacy Commission hereby issues this advisory on the adoption of ISO/IEC 29184 in conducting privacy impact assessments.

Ref No.: <u>DSTSD-21-00219</u>

Scope of the International Standard (IS)¹

This document gives guidelines for:

- A process on privacy impact assessments (PIA), and
- A structure and content of a PIA report.

It is applicable to all types and sizes of organizations, including public companies, private companies, government entities and not-for-profit organizations.

This document is relevant to those involved in designing or implementing projects, including the parties operating data processing systems and services that process Personally Identifiable Information (PII).

Requirements

The IS provides guidelines for organizations in conducting PIA, the following are key points provided in the document:

- Preparation of the PIA
- Perform the PIA
- Follow up the PIA
- Structure of a PIA Report

Benefits

The following are key benefits of applying the IS within their organization:

- It provides clear guidance in conducting PIA which aligns with international best practices. It includes informative annexes like scale criteria for analyzing risk, generic threats, and examples of workflow diagram and risk map.
- Conducting PIA allows the organizations to identify potential privacy issues and risks on their processes, systems, or programs which is vital in avoiding costly and damaging privacy mistakes and possible legal consequences.
- PIA demonstrates the organization's commitment to respecting the data subjects' privacy and more likely to build their trust.

Guide for Adoption

PIA is a new type of risk assessment for most of the organizations here in the Philippines. It hasn't been a well-known practice for organizations to conduct PIA until the enactment of RA

The scope is directly lifted from the IS document, terms may be different from the DPA of 2012 but it has the similar meaning to the DPA terms. Refer to Annex A for the comparison of terms.

¹ https://www.iso.org/standard/62289.html

10173, also known as the Data Privacy Act of 2012 (DPA). Hence, the IS provides helpful guidance for organizations on how to conduct PIA. The IS has been adopted as a Philippine National Standard (PNS) by the Department of Trade and Industry – Bureau of Philippine Standards – Technical Committee 60 (DTI-BPS-TC60). The technical committee is in charge of reviewing and adopting any relevant international standards that will be distributed in the Philippines. This IS can be a supplemental guidance with the NPC Advisory 17-03 – Guidelines on Privacy Impact Assessment. Annex B illustrates the similarities of the advisory with the IS.

Personal Information Controllers (PICs) and Personal Information Processors (PIPs) who will adopt this IS within their organizations shall still comply with provisions of the DPA, its IRR, and other relevant issuances of the National Privacy Commission (NPC). The guidance for comparing the terms in Annex A. The IS does not amend the DPA, its IRR, and other relevant issuances of the NPC. In the event of a conflict between the provisions of the IS and the compliance requirements stated in the DPA, its IRR, and other relevant issuances of the NPC, the latter shall prevail.

The copy of the standards is available for a minimal fee at the Standards Data Center of the BPS – 3F DTI Bldg., 361 Sen. Gil Puyat Ave., Makati City. For quotation, please email BPS at bps@dti.gov.ph.

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Annex A - DPA and ISO/IEC 29100 Terms and definitions

	DPA of 2012	ISO/IEC 29100
Term	Personal information	Personally Identifiable Information (PII)
Definition	Refers to any information whether recorded in a material form or not,	any information that (a) can be used to identify the PII principal to
	from which the identity of an individual is apparent or can be	whom such information relates, or (b) is or might be directly or
	reasonably and directly ascertained by the entity holding the	indirectly linked to a PII principal
	information, or when put together with other information would	
	directly and certainly identify an individual.	
Term	Personal Information Controller (PIC)	PII Controller
Definition		privacy stakeholder (or privacy stakeholders) that determines the
	the processing of personal data, or instructs another to process	purposes and means for processing personally identifiable
	personal data on its behalf.	information (PII) other than natural persons who use data for
	The term excludes:	personal purposes
	1. A natural or juridical person, or any other body, who performs	
	such functions as instructed by another person or organization;	
	or	
	2. A natural person who processes personal data in connection	
	with his or her personal, family, or household affairs;	
	There is control if the natural or juridical person or any other body	
	decides on what information is collected, or the purpose or extent of its	
	processing; privacy stakeholder (or privacy stakeholders) that	
	determines the purposes and means for processing personally	
	identifiable information (PII) other than natural persons who use data	
	for personal purposes	
Term	Personal Information Processor (PIP)	PII processor

Definition	refers to any natural or juridical person or any other body to whom a	privacy stakeholder that processes personally identifiable
Bernitton	personal information controller may outsource or instruct the	information (PII) on behalf of and in accordance with the
	processing of personal data pertaining to a data subject	instructions of a PII controller
Term	Data Subject	PII Principal
Definition	refers to an individual whose personal, sensitive personal, or privileged	natural person to whom the personally identifiable information
Bernmitton	information is processed	(PII) relates.
	intoffiation is processed	Note: Depending on the jurisdiction and the particular data protection
		and privacy legislation, the synonym "data subject" can also be used
		instead of the term "PII principal"
Term	Personal Data Breach	Privacy breach
Definition	refers to a breach of security leading to the accidental or unlawful	situation where personally identifiable information is processed in
	destruction, loss, alteration, unauthorized disclosure of, or access to,	violation of one or more relevant privacy safeguarding
	personal data transmitted, stored, or otherwise processed. A personal	requirements
	data breach maybe in the nature of:	
	1. An availability breach resulting from loss, accidental or	
	unlawful destruction of personal data;	
	2. Integrity breach resulting from alteration of personal data;	
	and/or	
	3. A confidentiality breach resulting from the unauthorized	
	disclosure of or access to personal data.	
Term	Sensitive Personal Information (SPI)	Sensitive PII
Definition	refers to personal information:	category of personally identifiable information (PII), either whose
	1. About an individual's race, ethnic origin, marital status, age,	nature is sensitive, such as those that relate to the PII principal's
	color, and religious, philosophical or political affiliations;	most intimate sphere, or that might have a significant impact on
	2. About an individual's health, education, genetic or sexual life of	the PII principal
	a person, or to any proceeding for any offense committed or	Note: In some jurisdictions or in specific contexts, sensitive PII is defined
	alleged to have been committed by such individual, the disposal	in reference to the nature of the PII and can consist of PII revealing the
	of such proceedings, or the sentence of any court in such	racial origin, political opinions or religious or other beliefs, personal data
	proceedings;	on health, sex life or criminal convictions, as well as other PII that might
	3. Issued by government agencies peculiar to an individual which	be defined as sensitive.
	includes, but is not limited to, social security numbers, previous	

NPC_DASCO_DSTSD_AdopAd-V1.0, R0.0, 09 July 2021

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	or current health records, licenses or its denials, suspension or revocation, and tax returns; and 4. Specifically established by an executive order or an act of Congress to be kept classified.	
Term	processing	processing of PII
Definition	refers to any operation or any set of operations performed upon personal data including, but not limited to, the collection, recording, organization, storage, updating or modification, retrieval, consultation, use, consolidation, blocking, erasure or destruction of data;	operation or set of operations performed upon personally identifiable information (PII) Note: Examples of processing operations of PII include, but are not limited to, the collection, storage, alteration, retrieval, consultation, disclosure, anonymization, pseudonymization, dissemination or otherwise making available, deletion or destruction of PII.
Term	third party	third party
Definition	Mentioned but nit defined	privacy stakeholder other than the personally identifiable information (PII) principal, the PII controller and the PII processor, and the natural persons who are authorized to process the data under the direct authority of the PII controller or the PII processor
Term	consent	consent
Definition	refers to any freely given, specific, informed indication of will, hereby the data subject agrees to the collection and processing of personal information about and/or relating to him or her. Consent shall be evidenced by written, electronic or recorded means. It may also be given on behalf of the data subject by an agent specifically authorized by the data subject to do so.	PII principal's freely given, specific and informed agreement to the processing of their PII

Annex B -ISO/IEC 29134 and NPC Advisory 17-03 Matrix

This table is the matrix of the correlation of the NPC Advisory 17-03 with the ISO/IEC 29134.

ISO/IEC 29134	NPC Advisory 17-03
Clause 6	General Principles
Clause 5.1	Key Considerations
Clause 5.2	Objectives
Clause 5.3	Responsibility
Clause 6.3.4	Stakeholder Involvement
Clause 7	Structure and Form
Clause 6.1, 6.2	Planning a PIA
Clause 6.3	Preparatory Activities
Clause 6.4	Conduct of PIA
Clause 7	Documentation and Review
Clause 5.3	Compliance and Accountability