



Republic of the Philippines
NATIONAL PRIVACY COMMISSION

***PROGRAMS/PROJECTS/BENEFICIARIES AND STATUS OF IMPLEMENTATION
as of 30 June 2021**

MAJOR PROGRAMS	BENEFICIARIES	RATIONALE OF THE PROGRAM	STATUS OF IMPLEMENTATION (On-going)
<p>1. COMPLIANCE AND MONITORING PROGRAM</p> <p>(ENHANCED DATA PRIVACY COMPLIANCE AND MONITORING PROGRAM</p> <p>– Government and Private Sector Data Privacy Resilience Program)</p>	<ul style="list-style-type: none"> • Government - NGAs, SUCs, LGUs and GOCCs; • Private sector including MSMEs and high-risk private institutions; • Personal Information Controllers & Processors (PICs & PIPs) - (organizations & individual professionals who collect & process personal data); 	<p>Through this program, the NPC stays fully committed its monitoring efforts to ensure strict compliance with Republic Act No. 10173 or the Data Privacy Act of 2012 under the NPC Circular No. 18-02 dated 20 September 2018 on guidelines on checking for compliance to heighten awareness and facilitate compliance among data subjects, including Personal Information Controllers (PICs) and Personal Information Processors (PIPs) through their Data Protection Officers. Aside from monitoring the compliance of government agencies or instrumentalities on their security and technical measures and managing the registration of data processing systems, the NPC thru its Compliance and Monitoring Division conducts privacy compliance sweeps/checks and aids on matters relating to data protection at the request of a national or local agency, a private entity or any individual.</p> <p>This is one of the four (4) priority programs and projects (PAPs) of the Commission that were validated by the National Economic Development Authority (NEDA) and included in the Updated 2017-2022 Public Investment Program (PIP). This Tier 2 program was approved and funded by the DBM from 2019 - 2021.</p> <p>This program aims to:</p>	<p>Accomplishments under this program are as follows:</p> <ul style="list-style-type: none"> • 406 organizations composed of 334 private and 72 government agencies, were checked for DPA compliance thru privacy sweeps; • 23,541 Data Protection Officers (DPOs) registered composed of 11,013 organizations and 12,528 individual professionals; • Per cumulative report, 5,278 certificates of registration with complete requirements issued; • Commencement of Online Registration System or eRehistro.- NPC's new registration and renewal platform. • 398 Compliance Letters Sent • 122 Data Breach Notifications Received
	<ul style="list-style-type: none"> • Data Protection Officers or DPOs 	<ul style="list-style-type: none"> • Effectively and efficiently perform one of the mandates of the Commission in monitoring the registration of all PERSONAL data processing systems; • Monitor compliance thru various forms of audit, such as, but not limited to on-site visits; • Effectively deploy awareness specifically on How to Comply with the Five (5) Pillars of Compliance including the 32-Point Compliance Checklist. 	

<p>2. DPO and Industry Development Program</p> <p>(Enhanced Data Protection Officers (DPO) ACE Training and Certification Program)</p>	<ul style="list-style-type: none"> • Data Protection Officers (DPOs); • Personal Information Controllers and Processors (PICs and PIPs); • Data Subjects: 	<p>The Data Protection Officers Accountability, Compliance and Ethics (DPO ACE) training and certification program aims to further accelerate the capabilities of registered and aspiring Data Protection Officers (DPOs) by capacitating them to do the right things right. The program seeks to equip the DPOs with the relevant privacy and data protection knowledge and skills necessary to manage effectively in a risk-based and comprehensive manner the compliance of their organizations to the Data Privacy Act of 2012. This training and certification program is based on the Commission's Five (5) Pillars of Data Privacy Accountability and Compliance Framework as well as international laws and standards that find application within the Philippine setting.</p> <p>This is one of the four (4) priority programs and projects (PAPs) of the Commission that were validated by the National Economic Development Authority (NEDA) and included in the Updated 2017-2022 Public Investment Program (PIP). This Tier 2 program was approved and funded by the DBM from 2019 - 2020.</p>	<p>Accomplishments under this program are as follows:</p> <ul style="list-style-type: none"> • Conduct of PHIL-DPO Compliance, Accountability and Ethics (ACE) Trainings – Level 1 <ul style="list-style-type: none"> - An overall rating of 93% during the DPO ACE Level 1 Trainings for Government Sector with 149 participants • Development of DPO ACE Level 2 • Audio Visual Presentation (AVP) for modules of the DPO ACE. • Development of Train the Trainers (T3) Program, an Audit Committee was created to deliberate ten (10) T3 Program applicants.
<p>3. DATA PRIVACY PROMOTION PROGRAM</p>	<ul style="list-style-type: none"> • Data subjects; • Personal Information Controllers & Processors (PICs & PIPs) - (organizations & individual professionals who collect & process personal data); • Data Protection Officers or DPOs; • Privacy advocates 	<p>Cognizant of the need to directly engage covered organizations, both in private and government sector, individual professionals and the citizens, the NPC strengthens its advocacy program thru embarking nationwide awareness campaign through the conduct of briefings and trainings on Data Privacy Act and other related issuances to promote data privacy of the stakeholders and the citizens for them to know and understand their rights which are protected under the Data Privacy Act of 2012.</p> <p>This is one of the four (4) priority programs and projects (PAPs) of the Commission that were validated by the National Economic Development Authority (NEDA) and included in the Updated 2017-2022 Public Investment Program (PIP). This Tier 2 program was approved and funded by the DBM from 2019 - 2020.</p>	<p>A total of 16 activities and projects (APs) on Data Privacy Act (DPA) nationwide awareness campaign for the whole year are implemented comprising of the following activities:</p> <ul style="list-style-type: none"> • Celebration of Data Protection Day 2021/ 28-Jan-2021; • Annual Celebration of Privacy Awareness Week/ 27-28 May 2021; • DPO ACE Level 1 Training/ 26 May 2021; • 161 NPC Stakeholders Consultative Meetings; • 236 NPC Speaking Engagements by invitation; • NPC Social Media Campaign consist of 105 Facebook posts with 110,561 likes, 62 tweets with 4,060 Twitter followers and 43 instagram posts; • Public Affairs/ Media-Related Activities comprising of 1127 pick-up & mentions and 25 Public Relation activities; • 22 Advisory Opinions issued; • 18,008 public assistance thru emails, walk-ins, calls, social media messages acted upon; • website visits with an average of 195,872 monthly visits; • 22 Public Health Emergency (PHE) bulletins - NPC Response to COVID-19 with three (3) issuances on 2021 [PC PHE Bulletin No. 17 - Update on the Data Privacy Best Practices in Online Learning , issued on February 16, 2021; NPC PHE Bulletin No. 18 - Online Raffles and Other Games of Chance: Ensuring Proper Safeguards in the Collection of Personal Data , April 11, 2021; NPC PHE Bulletin No. 19 - Personal data processing for the COVID-19 vaccination program , May 1, 2021;


			<ul style="list-style-type: none"> • DPO Journal Publications ; • Online Registration System or eRehistro.- NPC's new registration and renewal platform • NPC Circular 2021-01 - 2021 Rules of Procedure of the National Privacy Commission. • NPC Advisory No. 2021-02 – Guidance for the Use of the ASEAN Model Contract Clauses and ASEAN Data Management Framework; • 2019 Annual Report publication
4. COMPLAINTS HANDLING AND ENFORCEMENT PROGRAM	<ul style="list-style-type: none"> • The beneficiaries of this program are the data subjects and/or complainants 	<p>The NPC thru its Complaints and Investigation Division, handles complaints and institute investigations regarding violation of RA 10173 and other issuances of the Commission, including violations of the rights of data subjects and other matters affecting personal data and security breach; summon witnesses and require the production of evidence by a subpoena duces tecum for the purpose of collecting the information necessary to perform its function under the purpose of collecting the information necessary to perform its function under the law; facilitate settlement of complaints through the use of alternative dispute resolution processes and adjudicate on other matters affecting personal data and security breach;</p> <p>With the high-profile data breaches and complaints on the privacy risks associated with digital technology, the NPC endeavors to accelerate its complaints handling, case investigation and enforcement program where majority of concerns focusing on the personal information and security breaches and the surge in individual complaints of privacy harassments from online lender and breaches on personal information. Moreover, there were the so-called “privacy concerns” that were received mostly through the email address complaints@privacy.gov.ph.</p>	<p>For 2021, 76% or a 2,595 out of 3,435 complaints received were acted upon, handled and investigated. Moreover, since 2016 up to present, a grand total of 19,425 complaints and privacy concerns were received by the Commission.</p>
5. PRIVACY POLICY AND STANDARDS DEVELOPMENT PROGRAM	<ul style="list-style-type: none"> • Data subjects; • Personal Information Controllers & Processors (PICs & PIPs) - (organizations & individual professionals who collect & process personal data); 	<p>The NPC issues advisory opinions on privacy concerns to provide the stakeholders and the citizens guidance on significant public interest issues with data privacy and protection and to uphold the data privacy of individuals in Information and Communications Technology (ICT) systems in both public and private sectors. These advisories elaborate further on the key concepts to assist organizations and individuals’ general understanding of the Republic Act No. 10173 or known as the Data Privacy Act of 2012. Likewise, the NPC addressed inquiries of various stakeholders, and reviewed privacy notice policies, data sharing agreements, and legislative bills having data privacy and protection implications.</p>	<p>The NPC issued one (1) Advisory on Data Subject Rights, one (1) Guidelines on the processing of Personal Data by Contact Tracing Applications and twenty-two (22) Advisory opinions for the 1st quarter of 2021 comprising of the following:</p> <ul style="list-style-type: none"> • No. 2020-054: Personal Data Collection and Retention Using QR Codes for Contact Tracing • No. 2020-055: Applicability of the Criteria for lawful Processing of Personal and Sensitive Personal Information • No. 2021-001: Request for an Overseas Filipino Worker (OFW) to Delete Records Stored in the Balik Manggagawa Online System

	<ul style="list-style-type: none"> • Data Protection Officers or DPOs; • Privacy advocates 		<ul style="list-style-type: none"> • <u>No. 2020-002</u>: Disclosure of Summary of Evaluation and Ratings Form • <u>No. 2021-003</u>: Information Sharing and the Philippine Maritime Manpower FactBook • <u>No. 2021-004</u>: Request for Personal Data by HMO Brokers • <u>No. 2021-005</u>: Conflict of Interest in the Designation of Data Protection Officer • <u>No. 2021-006</u>: Re: Data Classification For The Disclosure Of Procurement-related Documents • <u>No. 2021-007</u>: Re: Data Sharing Arrangements Of The Philippine Veterans Affairs Office With Other Government Agencies • <u>No. 2021-008</u>: Re: Request For Official List Of Legitimate Taxi Operators • <u>No. 2021-009</u>: Re: Forensic Audit On Company-issued Assets And Company-related Accounts • <u>No. 2021-010</u>: Re: Private Detective Services • <u>No. 2021-011</u>: Re: Request Of A Voter For The Erasure Of Name From The Certified List Of Overseas Voters Posted In Philippine Embassies • <u>No. 2021-012</u>: Re: Documentary Requirements For Accreditation As Financial Institution • <u>No. 2021-013</u>: Re: Request For Information In Aid Of Implementing The Hague Child Abduction Convention
			<ul style="list-style-type: none"> • <u>No. 2021-014</u>: Re: Posting Of Photo In A Social Media Platform Without Consent • <u>No. 2021-015</u>: Re: Transfer Of Employee Records From SSS To GSIS • <u>No. 2021-016</u>: Re: Data Privacy Implications Of Uploaded Contracts In The Development Bank Of The Philippines' Website • <u>No. 2021-017</u>: Re: Intellectual Property Investigation And Enforcement Agencies' Rights To Inquiry And Request For Personal Information • <u>No. 2021-018</u>: Re: PNP Request For Personal Information From Employers • <u>No. 2021-019</u>: Re: Access To Documents In An Administrative Case • <u>No. 2021-020</u>: Re: Installation And Use Of Global Positioning Systems (GPS) On Motorcycle Units
			<ul style="list-style-type: none"> • <u>No. 2021-021</u>: Re: Disclosure Of Addresses Of Terminated Employees To The Office Of The Prosecutor For A Criminal Case • <u>No. 2021-022</u>: Re: Processing Personal Data For Electronic Know-your-customer (eKYC) • <u>No. 2021-023</u>: Re: Processing Of Personal Data For Research Without Ethics Clearance

<p>6. INTERNATIONAL COOPERATION PROGRAM</p>	<ul style="list-style-type: none"> • Data subjects; • Personal Information Controllers & Processors (PICs & PIPs) - (organizations & individual professionals who collect & process personal data); • Data Protection Officers or DPOs; • Privacy advocates 	<p>Likewise, the Commission is fully committed to strengthen its international coordination and collaboration activities with international entities to adopt/observe standard practices and issuances related to data protection and privacy. The Commission has been heavily involved in its international commitments with the Association of South-East Asian Nations (ASEAN), the Asia Pacific Economic Cooperation (APEC), the Global Privacy Assembly (GPA) (formerly the International Conference of Data Protection and Privacy Commissioners (ICDPPC), and various international working groups. The Commission has likewise acted as Philippine's representatives in various international conferences, not only as attendees but also as esteemed panelists, in recognition of the Commission's expertise in data privacy in the Asia Pacific region.</p>	<p>International coordination and collaboration activities with international entities are strengthened to adopt/observe standard practices and issuances related to data protection and privacy:</p> <ul style="list-style-type: none"> • MOU Signing between NPC and United Kingdom's Information Commissioner's Office (ICO)/12-Jan; • Global Privacy Assembly (GPA) Covid-19 Working Group Meetings; • WhatsApp Meeting with Hong Kong Singapore and Macao/19-Jan; • Council of Europe (COW) 40th Anniversary of Data Protection Convention 108/28-Jan; • IAPP Data Privacy Day: A Fireside Chat/28-Jan; • US Embassy/NPC Market Landscape/Registration Guidance/ 22-Jan; • CIPL/NPC Contract Meeting/ 03 Feb; • Meeting with Amazon Web Services/23 Feb; • ASEAN Digital Data Governance Meetings; • APEC Related Meetings (GPEN Pacific Call) • International Forum and Privacy & Data Protection May 19, 2021 • Joint EU-Singapore Webinar on Cross Border Data Flows, May 25, 25, 2021 • 55th Asia Pacific Privacy Authorities Forum June 16-18, 2021 • OECD-GPA-UN SRP Online Workshop on One Year Later: Addressing the Data Governance and Privacy Implications of the COVID-19 Pandemic and the Road to Recovery June 21-23, 2021
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**for Transparency Seal*

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