



Republic of the Philippines  
NATIONAL PRIVACY COMMISSION

NOTICE TO PROCEED

JAN 10 2018

2018

**MS. MA. CRISTINA RIZ M. JUAN**  
*Authorized Representative*  
CONVERGE INFORMATION AND COMMUNICATIONS  
No. 99 Eulogio Rodriguez Jr. Avenue  
Brgy. Ugong, Pasig City

Dear Ms. **JUAN**:

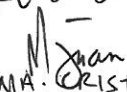
Notice is hereby given to **Converge Information and Communications Technology Solutions, Inc.** for the commencement of the Procurement of Two (2) Internet-Subscriptions for the National Privacy Commission in accordance with the terms and conditions of the attached Purchase Order.

Kindly acknowledge receipt and acceptance of this notice by signing both the copies in the space provided below. Keep one (1) copy and return the other to the NPC within three (3) days upon receipt of this notice.

Very truly yours,

  
**RAYMUND ENRIQUEZ LIBORO**  
*Privacy Commissioner and Chairman*

I acknowledge receipt of this notice on \_\_\_\_\_  
Name of the authorized representative of the Bidder \_\_\_\_\_  
Signature of the authorized representative \_\_\_\_\_

RECEIVED BY:  
  
MA. CRISTINA RIZ JUAN  
01/11/18





Republic of the Philippines  
 National Privacy Commission  
 Ang Kiukok Hall (East Banquet Hall) & Abdalmari Asia Imao Hall  
 (West Banquet Hall), PICC Delegation Building PICC Complex,  
 Roxas Boulevard, Manila 1307

**WORK ORDER**

Work Order No. *2017-12-0035*

Date *29 December 2017*

PR No.

**CONVERGE INFORMATION AND COMMUNICATIONS**

**TECHNOLOGY SOLUTIONS, INC.**

**New Street Building, Mac Arthur Highway,**

**Ballabago, Angeles City**

**(02) 894-0100**

Gentlemen:

In accordance with existing regulations, you are hereby authorized to undertake the work indicated below:

Item No.	Qty.	Unit	Description of Work	Unit Price	TOTAL
1	2	Lot	<p><b>Subscription of Internet Services</b></p> <p><b>Technical Specifications</b></p> <p>Must have Committed Information Rate (CIR) of 15 Mbps each (for both upstream and downstream).</p> <p>Internet connection subscription must be dedicated without contention rates.</p> <p>Must be able to provide dedicated speedtest server.</p> <p>Internet connection subscription must be via fiber optic cable.</p> <p>Must be able to provide two (2) subnets of /29 Public IP address.</p> <p>Must be able to attain latency of at least 50ms to 90ms to google DNS servers (8.8.8.8).</p> <p>Must be able to deploy brand new Customer Premise Equipment (CPE) and/or Media Converter (MC) to be connected to the Network Switch or Router.</p> <p>Must provide web access to latency, bandwidth monitoring, traffic utilization using Multi Router Traffic Grapher (MRTG)</p> <p><b>Service Level Agreement</b></p> <p>At least 99.5 % uptime on all facilities and Internet connection included in the contract &amp; network at any point in time/daily.</p> <p>Guaranteed response time of at least 15 minutes from the receipt of notice of the fault.</p>		

RECEIVED BY: *Maria Cristina Lopez*  
 DATE: *01/11/18*

		<p>Guaranteed field response time of 2 hours from receipt of notice of the fault.</p> <p>Guaranteed repair time of 100 % within 6 hours from report of NPC.</p> <p>Submission of detailed incident report within 48 hours from resolution of faults encountered.</p> <p>NPC can avail of rebates if system inaccessibility or interruption of service occurs. Rebate is computed starting upon ISP's/ provider's official receipt of complaint by phone or email.</p> <p>Must be able to provide technical support escalation list.</p> <p>Not more than 3 hours of accumulated downtime period for the whole month.</p> <p>Must be able to provide 24/7 customer support to NPC.</p> <p>ABC Inclusive of installation fee.</p> <p><i>Date of Delivery: Forty-Five (45) Calendar Days after issuance of the Notice to Proceed</i></p> <p>Three Hundred Eighty-Three Thousand Two Hundred One Pesos.</p>		<p><u>Php 383,201.00</u></p>
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*In case of failure to make the full delivery within the time specified above, a penalty of one tenth (1/10) of one percent for every day of delay shall be imposed.*

Funds Available: ₱ 383,201.00  
 Fund GMS-M006 (02-01-2017-12-2Y14)  
 Function/Project \_\_\_\_\_

*X* TEODILIO C. LORENZO  
 Chief Accountant

APPROVED:

BELMA G. MARTINEZ  
 Officer in Charge Director of  
 Finance and Administrative  
 Office

Work Order Received: \_\_\_\_\_  
 By: \_\_\_\_\_ Date: \_\_\_\_\_

NOTE: SEE TERMS AND CONDITIONS AT THE BACK.



Republic of the Philippines  
**NATIONAL PRIVACY COMMISSION**

**NOTICE OF AWARD**

Date: DEC 28 2017

**MS. MA. CRISTINA RIZ M. JUAN**  
*Authorized Representative*  
CONVERGE INFORMATION AND COMMUNICATIONS  
TECHNOLOGY SOLUTIONS, INC.  
No. 99 Eulogio Rodriguez Jr. Avenue  
Brgy. Ugong, Pasig City

Dear Ms. **JUAN**:


Upon the recommendation of the National Privacy Commission-Bids and Awards Committee (NPC-BAC), the contract for the **Procurement of Two (2) Internet Subscriptions** in the total amount of THREE HUNDRED EIGHTY THREE THOUSAND TWO HUNDRED ONE PESOS (Php383,201.00), inclusive of all government taxes and charges, other incidental and administrative costs, is awarded to **CONVERGE INFORMATION AND COMMUNICATIONS TECHNOLOGY SOLUTIONS, INC.** consistent with Republic Act No. 9184 (RA 9184) and its 2016 Revised Implementing Rules and Regulations (IRR).

You are hereby advised to post and/or furnish the required Performance Security and enter into contract with the NPC within ten (10) calendar days from receipt of this Notice.

Very truly yours,

  
**RAYMUND ENRIQUEZ LIBORO**  
*Privacy Commissioner and Chairman*

Conforme:

  
**MS. MA. CRISTINA RIZ M. JUAN**  
*Authorized Representative*  
CONVERGE INFORMATION AND COMMUNICATIONS  
TECHNOLOGY SOLUTIONS, INC.

Date: DEC. 29, 2017