

QUARTERLY PHYSICAL REPORT OF OPERATION
As of 2019 March 31

Department: Department of Information and Communications Technology
 Appropriations: Current Year Appropriations
 Agency: National Privacy Commission
 Operating Unit: N/A
 Organization Code (UACS): 370030000000
 Report Status: APPROVED

| Particulars | UACS CODE | Physical Targets | | | | | Physical Accomplishments | | | | | Variance as of March 31 2019 | Remarks |
|--|------------------|------------------|-------------|-------------|-------------|-----------------|---------------------------|-------------|-------------|-------------|--------------------|------------------------------|--|
| | | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter | Total | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter | Total | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7= (3+4+5+6) | 8 | 9 | 10 | 11 | 12= (8+9+10+11) | 13 | 14 |
| Part A | | | | | | | | | | | | | |
| I. Operations | | | | | | | | | | | | | |
| OO : Privacy and data security in information and communication systems supported and enhanced | | | | | | | | | | | | | |
| REGULATORY AND ENFORCEMENT PROGRAM | 3101000000000000 | | | | | | | | | | | | |
| Outcome Indicators | | | | | | | | | | | | | |
| 1. Percentage of stakeholders who rated the privacy plans and policies as satisfactory or better | | 10% | 20% | 20% | 15% | 65% | 90% per cumulative report | | | | 90% | -25% | Per cumulative report, the NPC has obtained a total average of 90% evaluation rating as it embarked on Data Protection Officers Accountability, Compliance, and Ethics (ACE) training and certification program to equip DPOs with relevant privacy and data protection knowledge, and skills to build privacy resilience and culture. The NPC likewise conducted Data Privacy Act awareness activities to promote and protect data privacy rights. The following data comprising of: a. 87.8 % average rating, Data Protection Officers ACE Training (Regional) Level 1 in Zamboanga, attended by 92 participants with 86.6% rating; b. NCR, attended by 40 participants with 89%; and c. 92% with 500 students oriented through PrivaMoves/PSST, Zamboanga |

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| 2. Number of private sectors and government agencies | | 15 | 25 | 25 | 15% | 80 | 54 | | | | 54 | 26 | Enhanced Data Privacy Compliance and Monitoring Program - The NPC intensifies its monitoring efforts to ensure strict compliance to Republic Act No. 10173 or the Data Privacy Act of 2012 under the NPC Circular No. 18-02 dated 20 September 2018 on guidelines on checking for compliance to heightened awareness and facilitate compliance among data subjects, including Personal Information Controllers (PICs) and Personal Information Processors (PIPs) through their Data Protection Officers: 1. No. Privacy Sweeps - (website checks): a. Fifty-four (54) data privacy sweeps were conducted to the government sector; 2. Monitoring of Registration of Govt. Agencies; a. 1. No. Privacy Sweeps a. Fifty-four (54) data privacy sweeps were conducted to the government sector. 2. Monitoring of Registration of Govt. Agencies (80%) a. Only 4.79% or 14 out of 292 NGAs with complete registration; 116 are completing their registration, and 162 have not yet registered. Around 162 letters covering 100% of 162 unregistered NGAs were sent requiring them to register; 3. Compliance visits (16): a. Planning stage. No compliance visit was conducted yet; 4. Deployment of Compliance Advocacy; a. 13% or 4 out of 32 meetings, consultations, and briefings on compliance and related guidelines were conducted; 5. Creation of Foundational Government Manual on Data Privacy and Protection: a. Outline of manual is being drafted; 6. Monitoring of Registration of different sectors: a. 29,943 Data Processing Systems registered; b. 20,722 Data Protection Officers registered, consisting of: 8,754 Data Protection Officers (DPOs) of organizations and 11,968 individual professionals; c. Issuance of Registration - 1,206 issued |
| checked for DPA compliance | | | | | | | | | | | | | |
| Output Indicators | | | | | | | | | | | | | |

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| 1. Number of Public Information/Education Projects | | 2 | 4 | 4 | 2 | 12 | 9 | | | | 9 | 3 | To heighten DPA awareness and ensure protection of individuals' rights to privacy and to personal data protection, the NPC embarks on Data Privacy Act (DPA) nationwide awareness campaign through briefings and trainings and likewise actively use social media to reach the public with informative contents that revolve around the concepts of privacy in the Philippines from updates on the Commission and its activities, to tips and guidelines that can protect one's personal data privacy: A. Privacy Promotion Program: 1. No. of Data Protection Officers / Data Privacy Act Briefing Sessions; a. Four (4) DPO briefings conducted; 2. No. of Students oriented through PrivaMoves/PPST (1,500); a. 500 students oriented - Zamboanga; 3. Data Privacy Council Assembly / DPO Summit; a. First Data Privacy Council Meeting, 14 January 2019; 4. NPC Stakeholders Engagement; a. 28 Coordinations, meetings, & consultations with stakeholders on Data Privacy Act, its IRR, NPC issuances and other DPA concerns; 5. NPC Speaking Engagements (by invitation); a. 36 DPA talks by NPC Resource Speakers; 6. 2019 NPC Social Media Campaign per cumulative report; a. 350,669 website visits, b. 216,759 Facebook followers, c. 5,930 Twitter followers |
| implemented | | | | | | | | | | | | | |

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| 2. Percentage of requests for technical assistance | | 70% | 70% | 70% | 70% | 70% | 99% per cumulative report | | | | 99% | -29% | Per cumulative report, 99% or 6,900 out of 6,907 queries and requests and queries via emails, walk-ins, calls, social media messages etc. were acted upon within the timeline, including eight (8) Advisory Opinions issued on the implication and interpretation of the provisions of Data Privacy Act, its IRR, NPC issuances and other data privacy laws for the protection of personal information in the government and private sector: II. Resilient Data Subjects (Data Protection Officers Training and Certification Program); 1. DPO ACE training and certification Regional - Level 1, February 28 - March 1, 2019, Zamboanga, with 92 participants; 2. DPO ACE PROGRAM (Regional) - Level 1 and 2, February 20, 2019, NCR, with 40 participants; 3. Train the Trainers, a. Drafted concept note for the project and crafting of TOR, b. Identifying potential speakers. 4. DPO ACE PROGRAM LEVEL 1, AVP; a. Script is for development, b. In terms of provider, continuous sourcing out of supplier, c. Drafted TOR. 5. DPO ACE PROGRAM MATERIALS |
| responded to within the prescribed time frame | | | | | | | | | | | | | |
| 3. Percentage of complaints and investigations resolved | | 15% | 20% | 20% | 10% | 65% | 55% per cumulative report | | | | 55% | 10% | Per cumulative report, 55% or 881 out of 1,599 complaints received, were resolved comprising of complaints received from 2017-2019. From 552 complaints received from January - March 2019, 273 complaints were resolved. |

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| 4. Number of international membership or cooperation | | 1 | 1 | 1 | 0 | 3 | 2 | | | | 2 | 1 | NPC entered and maintained its membership/participation in the international organizations to facilitate cross-border regulatory and enforcement of data privacy policies and to strengthen linkages with regulatory agencies and data privacy regulators to develop privacy policy standards for the protection of personal information in the government and private sector: 1. International Conference of Data Protection and Privacy Commissioners (ICDPPC); a. ICDPPC Executive Committee Strategic Policy and Brainstorm Workshop, 18-24 March 2019/ Regus, London, UK/ 30 pax; NPC Commissioner Raymund E. Liboro has been elected as one of the voting members of the seven (7) member Executive Committee of the International Conference of Data Protection and Privacy Commissioners (ICDPPC) - October 2018 to 2021. The Executive Committee is headed by Commissioner Elizabeth Denham from the Information Commissioner's Office, United Kingdom. 2. Asia-Pacific Economic Cooperation (APEC); a. APEC 2019 1st Senior Officials' Meeting (SOMI) and Related Meetings |
| entered | | | | | | | | | | | | | |

Prepared By:

Susana Abada
Susana Abada

Planning Services Head/Planning Officer

Date: 16/Apr/2019

In coordination with:

Mariou C. Leelian
MARILOU C. LEE LIAN

Financial Services Head/Budget Officer

Date:

Monalisa G. Bautista
MONALISA G. BAUTISTA

Approved By:

Raymund Liboro
Raymund Liboro

Agency Head/Department Secretary

Date: 16/Apr/2019