

QUARTERLY PHYSICAL REPORT OF OPERATION
As of June 30, 2022

Department : Department of Information and Communications Technology
Agency : National Privacy Commission
Organization Code (UACS) : 37 003 0000000

Particulars	UACS CODE	Physical Target (Budget Year)					Physical Accomplishment (Budget Year)					Variance	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7	8	9	10	11	12	13	14
REGULATORY AND ENFORCEMENT PROGRAM	31010000000000												
OO : Privacy and data security in information and communication systems													
Outcome Indicators													
1. Percentage of stakeholders who rated the privacy plans and policies as satisfactory or better		75%	75%	75%	75%	75%	84.50%	93.85%			89%	14%	NPC has obtained an overall total average rating of 89% as a result of the NPC's information and educational drive for the first semester. For the second quarter, NPC received a total average rating of 93.85%, which included the following activities: (a) 94.75% - Privacy Awareness Week 2022 dated 25-26 May 2022 with 16,106 participants and viewers; (b) 92.6 % - DPO ACE Level 1 Training Program in collaboration with CHED – LLS dated 19-22 April 2022; 57 participants; (c) 94.25 % - DPO ACE Level 1 Training Program in collaboration with DICT Mindanao Cluster 1 dated 29 April 2022; 232 participants (d) DPO ACE Level 1 Training Program in collaboration with DICT – Region 4B; 22-23 June 2022; 131 participants (e) 93.8% - DPO ACE Level 1 Training Program in collaboration with CHED; 28-30 June 2022; 49 participants.
2. Number of private sectors and government agencies checked for DPA compliance		100	100	100	100	400	132	162			294	-106	Highlights of accomplishments under the Enhanced Data Privacy Compliance and Monitoring Program are as follows: (a) 20 compliance visits were conducted since it commenced in April 2022 and 142 organizations were checked for DPA compliance thru privacy sweeps, composed of 134 from the private and 8 from the government sector, including 21 documents via documentary submission; (b) 1,933 Data Protection Officers (DPOs) registered comprising of 1,800 organizations and 133 individual professionals with an overall total of 24,751 DPOs registered per cumulative data; (c) 1,861 certificates of registration with complete requirements issued which reached a total cumulative data of 7,381 certificates issued; (d) 23 Warning letters and 46 notices of Documents submission were sent; (e) 58 Data Breach Notifications acted upon with the top specific causes consist of Hacking (17%), Unintended recipient (12%), Ransomware/malware (10%), Stolen device/file (10%), and Unauthorized disclosure and processing (10%); (e) Development of EC Online Registration System or eRehistro.

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Output Indicators													
1. Number of Public Information/Education Projects implemented		3	3	3	3	12	14	3			17	5	<p>Under the Data Privacy Act (DPA) nationwide awareness campaign, seventeen (17) activities and projects (APs) are being implemented for the first semester, with an additional three (3) activities being conducted in the second quarter of 2022, as follows:</p> <p>(a) Ikaw at OLA: Talakayan ukol sa Online Lending para sa mga data subjects; 23 February 2022; 50 participants;</p> <p>(b) Conduct of Privacy Awareness Week (PAW) 2022 with the theme "Ang PAWer ng Data Privacy Mo: Praktikal, Angkop at Wastong Pagproseso ng Datos ni Juan at Juana" last 25-26 May 2022 gathering a total of 16,106 online participants and viewers across MS Live, Facebook and Youtube with an overall satisfactory rating of 94.75%;</p> <p>(c) Six (6) Kabataang Digital sessions were conducted with 2214 participants from Grades 4-6;</p> <p>(d) Two (2) Privacy, Safety, Security and Trust Online (PSST) sessions were conducted in February and April 2022 gathering a total of 24,322 participants and viewers via Facebook and Youtube;</p> <p>(e) 529 NPC Stakeholders Consultative Meetings;</p> <p>(f) 70 NPC Speaking Engagements by invitation;</p> <p>(g) NPC Social Media Campaign consist of 109 Facebook posts with 129,903 likes, 35 tweets with 4,798 Twitter followers and 30 Instagram posts;</p> <p>(h) 11 Advisory Opinions issued, 2 of these were released in 2nd quarter 2022;</p> <p>(i) 27,833 public assistance thru emails, walk-ins, calls, social media messages</p> <p>(j) Website visits with an average of 202,905 monthly visits;</p> <p>(k) One (1) Public Health Emergency (PHE) bulletins - NPC Response to COVID-19</p> <p>(l) Train the Trainers (T3) Program development;</p> <p>(m) Joint Administrative Order 22 s. of 2022 – Guidelines for online businesses reiterating the laws and regulations applicable to online businesses and consumers;</p> <p>(n) NPC Advisory No. 2022-03 - Guidelines on Requests for Personal Data of Public Officers;</p> <p>(o) 4 PHILDPO Training and Certification Program - events conducted;</p> <p>(p) 18 Press release and statements</p> <p>(q) 4 Philippine National Standards (PNS) Advisory Adoptions issued.</p>
2. Percentage of requests for technical assistance acted upon		80%	80%	80%	80%	80%	99%	99%			99%	19%	<p>Per cumulative report, the following achievements thru technical assistance and related interventions are as follows: (a) 99% or 34,065 out of 34,086 queries, thru emails, walk-ins calls, AskPriva App, and Social Media messages with an average satisfactory rating of 84%; (b) 212 FOI Requests were processed for 2022 majority under invalid requests and four (4) ongoing request; (c) Two (2) legislative comments/position papers entered and commented on the implication of data privacy of proposed national or local statutes, regulations or procedures; and (d) Eleven (11) advisory opinions issued this year on the implications and interpretation of the provisions of the RA10173, its IRR, NPC issuances and other data privacy laws</p>

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3. Percentage of complaints and investigations resolved		70%	70%	70%	70%	70%	100%	99%			99%	29%	<p>(a) A total of 144 complaints received and docketed for the evaluation of investigating officers, 64 of these are Online Lending Application-related complaints. Of these, 99% or 143 decisions were sent to concerned parties. Likewise, a total of 3,990 privacy concerns received thru landline, mobile phones and electronic emails were acted upon as of June 2022.</p> <p>(b) Preliminary conferences were conducted from January to June 2022 in which 210 are OLA cases and 168 are Non-OLA cases. After the conduct of the hearings, Orders were issued.</p> <p>(c) From January to June, the NPC has sent 663 orders thru registered mails and 915 Orders by electronic mails such as: (i) Orders to File Verified Comment and Appear for Preliminary Conference; (ii) Order After the Preliminary Conference; (iii) Orders Noting the Submission from Parties; (iv) Resolutions, Motions, Pleadings; (v) Order to Mediate; and (vi) Application for Mediation</p>
4. Number of international membership or cooperation entered		1	1	1		3	8	7			15	12	<p>International coordination and collaboration activities with international entities are continuously strengthened to adopt/observe standard practices and issuances related to data protection and privacy:</p> <p>(1) Global Cooperation on Data Privacy and the CBPR System: the Path Forward Wokshop/ 25-28-Apr-22/ Honolulu Hawaii/Meeting with Singapore and Brunei on ASEAN outreach event on DMF and MCCs for businesses/ 17-May-22/ Via Zoom</p> <p>(2) Six (6) Global Privacy Assembly Working Group meetings</p> <p>(3) 2nd Substantive Session of the Ad Hoc Committee (AHC--Cybercrime) to elaborate a Comprehensive International convention on Countering the use of Information and Communications Technologies for the Criminal Purposes held in Vienna, Austria/ 30 May - 10 June</p> <p>(4) Two (2) APPA Governance Meetings</p> <p>(5) Asia Tech x Singapore Summit/ 31-May-22/ Via Web platform</p> <p>(6) Digital Identification Workshop/ 24-Jun-22/ Via Blue Jeans</p> <p>(7) World Bank Meeting/ 6-May-22/ NPC Conference Room</p>

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