



Republic of the Philippines
NATIONAL PRIVACY COMMISSION

***PROGRAMS/PROJECTS/ BENEFICIARIES AND STATUS OF IMPLEMENTATION**
 as of 31 December 2022

MAJOR PROGRAM	BENEFICIARIES	RATIONALE OF THE PROGRAM	STATUS OF IMPLEMENTATION (On-going)
<p>1) Compliance and Monitoring Program</p> <p>(Enhanced Data Privacy Compliance and Monitoring Program</p> <p>Government and Private Sector Data Privacy Resilience Program)</p>	<ul style="list-style-type: none"> • Government - NGAs, SUCs, LGUs, and GOCCs • Private sector including MSMEs and high-risk private institutions • Personal Information Controllers & Personal Information Processors (PICs & PIPs) - (organizations & individual professionals who 	<p>Through this program, the National Privacy Commission (NPC) stays fully committed in its monitoring efforts to ensure strict compliance with Republic Act No. 10173 or the Data Privacy Act of 2012 under the NPC Circular No. 18-02 dated 20 September 2018 regarding the Guidelines on Compliance Checks to heighten awareness and facilitate compliance among data subjects, including Personal Information Controllers (PICs) and Personal Information Processors (PIPs) through their Data Protection Officers. Aside from monitoring the compliance of government agencies or instrumentalities on their security and technical measures and managing the registration of data processing systems, the NPC thru its Compliance and Monitoring Division conducts privacy compliance</p>	<p>Under the Enhanced Data Privacy Compliance and Monitoring Program, a total of 562 compliance checks for DPA compliance were conducted for FY 2022, comprising of the following:</p> <ul style="list-style-type: none"> a) 35 compliance visits (commenced in April 2022) b) 527 organizations were checked for DPA compliance thru privacy sweeps composed of 477 from the private and 50 from the government sector, including 58 via documents submission. <p>Other significant accomplishments include:</p>

	<p>collect & process personal data)</p> <ul style="list-style-type: none"> • Data Protection Officers or DPOs 	<p>sweeps/checks and aids in matters relating to data protection at the request of a national or local agency, a private entity or any individual.</p>	<p>a) 878 Data Protection Officers (DPOs) registered with NPC composed of 832 organizations and 46 individual professionals with an overall total of 4,297 DPOs registered;</p>
			<p>b) 475 certificates of registration with complete requirements issued which reached a total cumulative data of 6,579 certificates issued;</p> <p>c) 54 Warning letters and 57 notices of Documents submission were sent and;</p> <p>d) 182 Data Breach Notifications acted upon with 70 in 4th qtr. Of these notifications, the top specific causes are Hacking (22%), Unauthorized disclosure, (9%), Unintended recipient (8%), Ransomware/Malware (8%), and email blast (8%).</p>
<p>2. DPO and Industry Development Program</p> <p>(Enhanced Data Protection Officers (DPO) ACE Training and Certification Program)</p>	<ul style="list-style-type: none"> • Data Protection Officers (DPOs) • Personal Information Controllers and Personal 	<p>This enhancement to the DPO-ACE training and certification program aims to further develop the capabilities of Data Protection Officers (DPO) by arming them with the essential privacy and data protection knowledge and skills necessary to manage effectively their organization's compliance with the Data Privacy Act of 2012. This is also to respond to the need of</p>	<p>Significant accomplishments as of December 31, 2022 under this initiative, are as follows:</p> <p>a) 89.4% satisfactory rating DPO ACE Level 1 Training Program in collaboration with DICT Region IV (A&B); 18 October 2022; 250 participants.</p> <p>b) 90.2% satisfactory rating DPO ACE Level 1 Training Program in collaboration with Department of Agriculture; 24-28 October 2022; 52 participants.</p>

	<p>Information Processors (PICs and PIPs)</p> <ul style="list-style-type: none"> Data Subjects 	<p>DPOs nationwide to raise their level of competency and understanding and build a pool of competent personnel equipped with skills at par with global data privacy and protection standards.</p> <p>The training program is based on NPC's 5 Pillars of Data Privacy Accountability and Compliance Framework as well as international laws and standards that find application within the Philippine setting. It is important to note also that in 2017 and 2018, at least 4 queries related to collection and processing of gender-related information were received by the Privacy Policy Office which led to the issuance of Advisory Opinions 2017-017, 2017-056, 2018-030 and 2018-78. This now underscores the important roles of DPOs to support the prevention of gender-related potential risks such as discrimination and other economic and social disadvantages.</p>	<p>c) 43% or 65 out of 152 examinees passed the DPO ACE Examination.</p> <p>d) Continuous testing and monitoring of DPO ACE Automated Examination System (AES) system features in preparation for the launch.</p> <p>e) Development of the T3 Primer: Guidelines for T3 Accredited Training Partners. This primer aims to inform the T3P partners of their respective undertakings under the T3P program, their reportorial duties and the submission of their respective progress reports. Released to T3 Partners per Memorandum dated 17 October 2022.</p> <p>f) Coordination activities on the extension of the validity of T3 partners' accreditation until April 2023.</p>
<p>3. Complaints Handling and Enforcement Program</p>	<ul style="list-style-type: none"> The beneficiaries of this program are the data subjects and/or complainants 	<p>The NPC thru its Complaints and Investigation Division, handles complaints and institutes investigations regarding violations of RA 10173 and other issuances of the Commission, including violations of the rights of data subjects and other matters affecting personal data and security breaches; summon witnesses and require</p>	<p>For FY 2022, 99.6% of complaints were handled by the Complaints and Investigation Division. Other significant accomplishments as of December 31, 2022 are as follows:</p>

		<p>the production of evidence by a subpoena duces tecum for the purpose of collecting the information necessary to perform its function under the purpose of collecting the information necessary to perform its function under the law; facilitate settlement of complaints through the use of alternative dispute resolution processes and adjudicate on other matters affecting personal data and security breach. With the high-profile data breaches and complaints on the privacy risks associated with digital technology, the NPC endeavors to accelerate its complaints handling, case investigation, and enforcement program where a majority of concerns focus on personal information and security breaches and the surge in individual complaints of privacy harassments from online lender and breaches on personal information. Moreover, there were also the so-called "privacy concerns" that were received mostly through the email address complaints@privacy.gov.ph.</p> <p>The NPC, with its quasi-judicial power, is authorized to address complaints and institute investigations in relation to violations of the DPA and other issuances of the Commission, including violations of the rights of data subjects and other matters affecting personal data and security breaches. This activity is also anchored to the Philippine Development Plan 2017-</p>	<ul style="list-style-type: none"> a. For FY 2022, the CID received 279 complaints through walk-in or electronic mail. These complaints are being reviewed by investigation officers, with 114 of them relating to Online Lending Applications. b. Overall, 624 decisions were delivered through mail for outright dismissal, 1,174 orders were sent via mail, and 1,670 were sent via e-mail. c. 629 preliminary conferences were conducted from January to December 2022 of which 367 are OLA cases and 262 are non-OLA cases. d. 77 Compliance Letters, Enforcement letters, and Enforcement Action Reports were prepared and issued. e. 32 OLAs – Enforcement on Temporary Bans were issued. f. The NPC continues to strengthen its endeavors in monitoring and enforcing the Cease-and-Desist Orders (CDO) against the five (5) organizations. The NPC also bolsters its efforts in implementing
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		<p>2020 where the NPC pursues a fair, consistent, and efficient approach in the handling of complaints of violations of personal data privacy and security, among others. The program seeks to ensure the continued protection of every male and female data subject's personal information by making their right to file a complaint easier to exercise and less costly.</p>	<p>Temporary Bans against online lending companies (OLC) and their applications.</p>
<p>4. Privacy Promotion Program</p>	<ul style="list-style-type: none"> • Data subjects • Personal Information Controllers & Personal Information Processors (PICs & PIPs) - (organizations & individual professionals who collect & process personal data) • Data Protection Officers or DPOs • Privacy advocates 	<p>Cognizant of the need to directly engage covered organizations, both in the private and government sector, individual professionals, and the citizens, the National Privacy Commission (NPC) strengthens its advocacy program by embarking nationwide awareness campaign through the conduct of briefings and a series of training on Data Privacy Act and other related issuances to promote data privacy of the stakeholders and the citizens for them to know and understand their rights which are protected under the Data Privacy Act of 2012.</p> <p>The Privacy Promotion Program aims to educate data subjects on their rights as data subjects and their responsibilities as digital citizens, likewise, Personal Information Controllers (PICs) and Personal Information Processors (PIPs) contribute to fully engage and empower women and men of all ages as data subjects (PDP Chap. 5); increase the competitiveness,</p>	<p>Twenty-four (24) activities and projects (APs) were implemented in 2022 as part of the Data Privacy Act (DPA) nationwide awareness campaign, as follows:</p> <ol style="list-style-type: none"> a) Conducted PAW-related activities in observance of the Privacy Awareness Week (PAW) with the FY 2022 theme "Ang PAWer ng Data Privacy Mo: Praktikal, Angkop at Wastong Pagproseso ng Datos ni Juan at Juana" last 25-26 May 2022 with 16,106 online participants and viewers across MS Live, Facebook and Youtube and an overall satisfactory rating of 94.75% b) State visit of President Ferdinand Romualdez Marcos Jr. to Singapore and Signing of Memorandum of Understanding (MOU) with Singapore PDPC on September 05-08, 2022; c) Six (6) Kabataang Digital sessions, with 2,518 participants from Grades 4-6 and an average customer satisfaction rating of 3.64 or 91%. d) Six (6) Privacy, Safety, Security and Trust Online (PSST) were conducted, with 63,521 participants and viewers via Facebook and YouTube. Online webinars for adult data subjects started in 2022.

		<p>innovativeness & resiliency of PICs and PIPs from various industries/sectors (PDP Chap. 9); and reduce citizen's vulnerability to data privacy risks including identity theft/fraud, financial loss, loss of employment or business opportunity, discrimination, embarrassment and physical risks to safety (PDP Chap. 11)</p> <p>The program's goal is also to integrate gender-related concerns into activities so that both men and women can participate and benefit from development in a way that is equitable, sustainable, free of violence, respectful of human rights, supportive of self-determination, and actualization of human potential. The number of men and women data subjects who benefitted from the programs and initiatives are collected and maintained.</p>	<p>e) One (1) - Ikaw at OLA: Talakayan ukol sa Online Lending para sa mga data subjects; 23 February 2022; 50 pax;</p> <p>f) One (1) - Privacy at Facebook: Paano Poprotektahan ang Personal na Impormasyon</p> <p>g) One (1) - Teacher, Teacher! Paano ba Mapoprotektahan ang Personal Data ko Online at Offline; 4 July 2022; 4,126 pax; with average customer satisfaction rating of 97%</p> <p>h) One (1) Data Not for Sale! Safety ng Personal Data sa Online Shopping; 26 August 2022; 2,134 pax; 94%</p> <p>i) One (1) - Text Scam o Smishing? Paano Mapoprotektahan ang sarili sa SMS Modus; 07 September 2022; 32,900 pax; 95%</p> <p>j) One (1) - Age is not just a Number, it's also your Personal Data: Tamang Pagiingat sa Personal na Datos ng Senior Citizen at PWDs; 16 December 2022; 89%</p> <p>k) One (1) Public Health Emergency (PHE) bulletin - NPC Response to COVID-19;</p> <p>l) Five (5) PHILDPO Training and Certification Program - events conducted;</p> <p>m) Eighteen (18) International interventions and other cooperation activities such as conventions, meeting sessions, and conferences;</p> <p>n) Five (5) DPO Briefing sessions conducted with 596 stakeholders oriented and 92% customer satisfaction rating;</p>
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			<ul style="list-style-type: none"> • 382 FOI Requests were processed for 2022 majority under invalid requests and thirteen (13) ongoing requests; • Twenty-one (21) legislative comments/position papers entered and commented on the implication of data privacy of proposed national or local statutes, regulations, or procedures; and • Twenty-six (26) advisory opinions issued this year on the implications and interpretation of the provisions of the RA10173, its IRR, NPC issuances, and other data privacy laws
<p>5. International Cooperation Program</p>	<ul style="list-style-type: none"> • Data subjects • Personal Information Controllers & Personal Information Processors (PICs & PIPs) - (organizations & individual professionals who collect & process personal data) • Data Protection Officers or DPOs • Privacy advocates 	<p>The Commission is fully committed to strengthening its international coordination and collaboration activities with international entities to adopt/observe standard practices and issuances related to data protection and privacy. The Commission has been heavily involved in its international commitments with the Association of South-East Asian Nations (ASEAN), the Asia Pacific Economic Cooperation (APEC), the Global Privacy Assembly (GPA) (formerly the International Conference of Data Protection and Privacy Commissioners (ICDPPC), and various international working groups.</p> <p>In recognition of the Commission's expertise in data privacy in the Asia Pacific region, the Commission has also served as the Philippines' representative at a number</p>	<p>International coordination and collaboration activities with international entities are continuously strengthened to adopt/observe standard practices and issuances related to data protection and privacy, with the following highlights:</p> <ul style="list-style-type: none"> a) State visit of H.E. Ferdinand Romualdez Marcos Jr., President of the Republic of Philippines to the Republic of Singapore held in Singapore and Signing of Memorandum of Understanding (MOU) with Singapore PDPC and NPC on September 05-08, 2022; b) International Association of Privacy Professionals (IAPP) Asia Forum 2022, Centre for Information Leadership (CIPL) and Singapore PDPC Joint Roundtable Discussion, and Regulators Xchange on July 17-22, 2022;

		<p>of international conferences, not only as an attendee but also as an esteemed panelist.</p>	<ul style="list-style-type: none"> c) Candidature of the Republic of the Philippines for the International Telecommunications Union-Plenipotentiary Conference (ITU-PP-22) on September 24 to October 06, 2022. As per PCTO No. 033 s., 2022 dated September 12, 2022; d) 38th Meetings of ISO/IEC JTC 1/SC 27/WG 5 (Identity Management and Privacy Technologies) in Luxembourg, Western Europe on September 24 to October 02, 2022; e) Three (3) Asia Pacific Privacy Authorities (APPA) Forum – January 12, February 9, and March 9, 2022; f) Six (6) ASEAN, Australia, New Zealand Free Trade Agreement (AANZFTA); g) Three (3) Global Privacy Assembly Meetings with six (6) Global Privacy Assembly Working Group Meetings; h) United Nations (UN) Ad Hoc Committee Meetings i) Asia Tech x Singapore Summit Via Web platform on May 31, 2022; j) Digital Identification Workshop via Blue Jeans on June 24, 2022; k) World Bank Meeting at NPC Conference Room on May 6, 2022;
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			<p>l) Global Cooperation on Data Privacy and the CBPR System: The Path Forward Workshop in Honolulu, Hawaii on April 25-28, 2022;</p>
			<p>m) Meeting with Singapore and Brunei on ASEAN outreach event on DMF and MCCs for businesses via Zoom on May 17, 2022;</p> <p>n) 2nd Substantive Session of the Ad Hoc Committee (AHC--Cybercrime) to elaborate a Comprehensive International convention on Countering the use of Information and Communications Technologies for the Criminal Purposes held in Vienna, Austria from May 30 to June 10, 2022;</p> <p>o) Asia-Pacific Economic Cooperation (APEC);</p> <p>p) ASEAN, Australia, New Zealand Free Trade Agreement (AANZFTA) on February 15, 2022;</p> <p>q) United Nations (UN) Ad Hoc Committee on February 28, and March 3, 2022;</p> <p>r) Center for Information Policy Leadership (CIPL) on March 31, 2022;</p> <p>s) ASEAN Economic Ministers on January 14, February 10, 16 and 17, and March 16, 2022;</p> <p>t) One (1) APPA Forum In-person from November 29 to December 1, 2022, in Singapore and Governance Committee Meetings;</p>

			<ul style="list-style-type: none"> u) United Nations (UN) Ad Hoc Committee Meetings; v) APEC Cross-Border Privacy Rules (CBPR) Working Group Meetings - Seoul, South Korea; w) 44th Global Privacy Assembly in Turkey from October 14 to 28, 2022 and; x) 43rd Plenary Meeting of the Consultative Committee on Convention 108+ Convention for the Protection of Individuals regarding the Processing of Personal Data in Strasbourg, France from November 15 to 18, 2022.
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**for Transparency Seal under item IV. Projects, Programs and Activities, Beneficiaries and Status of Implementation*

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