

QUARTERLY PHYSICAL REPORT OF OPERATION

As of March 31, 2023

Department : Department of Information and Communications Technology
 Agency : National Privacy Commission
 Operating Unit : < not applicable >
 Organization Code (UACS) : 37 003 00000000

Particulars	UACS CODE	Physical Target (Budget Year)							Physical Accomplishment (Budget Year)				
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7	8	9	10	11	12	13	14
REGULATORY AND ENFORCEMENT PROGRAM	31010000000000												
OO : Privacy and data security in information and communication systems supported and enhanced													
Outcome Indicators													
1. Percentage of stakeholders who rated the privacy plans and policies as satisfactory or better		75%	75%	75%	75%	75%	75%	94%			94%	19%	
2. Number of private sectors and government agencies checked for DPA compliance		75	125	125	75	400	166				166	-229	
Under the Enhanced Data Privacy Compliance and Monitoring Program, a total of 166 compliance checks for DPA were conducted for the first quarter of FY 2023, comprising of the following: A. Fifteen (15) compliance visits; B. One hundred forty-six (146) organizations were checked for DPA compliance thru privacy sweeps composed of one hundred thirty-two (132) from private and fourteen (14) from the government sector; C. Five (5) entities - privacy sweep was conducted thru document submission. Other significant accomplishments include: a) Six hundred forty-four (644) Data Protection Officers (DPOs) registered with NPC composed of five hundred ninety-nine (599) organizations and forty-five (45) individual professionals with an overall total of four thousand nine hundred and forty-one (4,941) DPOs registered; b) One hundred forty-two (142) certificates of registration with complete requirements issued which reached a total cumulative data of six thousand seven hundred and twenty-one (6,721) certificates issued; c) Twenty (20) Warning letters were issued wherein eleven (11) are directed to government agencies and nine (9) to private sectors; and d) Ninety-five (95) Data Breach Notifications were acted upon in which the top causes are negligence (35%), hacking (17%), other reasons (17%), and email blast (9%).													
A total average of 94% satisfactory rating was garnered by the NPC thru the information and educational drive conducted in the first quarter of 2023, composed of the following activities: (a) 94% rating of one (1) Data Privacy Act of 2012 (DPA) Briefing sessions conducted with 119 stakeholders oriented; and (b) 93% rating of the first Privacy, Safety, Security, and Trust (PSSST) Online for 2023 entitled "Juana Talks: Usapang Data Privacy para sa Kababaihan as part of the Women's Month Celebration on 29 March 2023 with a total of seventy-five (75) participants.													

Particulars	Physical Target (Budget Year)					Physical Accomplishment (Budget Year)					Remarks
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	
1											
2	UACS CODE										
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Output Indicators

1. Number of Public Information/Education Projects Implemented

2. One (1) Privacy, Safety, Security and Trust Online (PSSST) entitled Juana Talks: "Usapang Data Privacy para sa Kababaihan" was conducted during the celebration of Women's Month on 29 March 2023 from 1:00 p.m. to 4:00 p.m. streamed live through Microsoft (MS) Teams, Facebook, and YouTube with seventy-five (75) participants wherein fifty-two (52) were identified as female and twenty-three (23) male. This activity was led by four (4) women-attorneys from NPC-Deputy Privacy Commissioner's Office (DPCO), Compliance and Monitoring Division (CMD), and Legal Division (LD) to deliver the opening remarks, discussions, and closing remarks respectively. The discussion revolved around the ways in which women can protect their personal data in using various women-centric applications and systems such as shopping apps and reproductive health apps for pregnancy and menstrual period tracking.

3. Eight (8) international engagements and other cooperation activities such as conventions, meeting sessions, and conferences with the Asia Pacific Privacy Authorities (APPA) Forum, Asia Pacific Economic Cooperation (APEC), APEC Cross-border Privacy Rules (CBPR), Global Privacy Assembly (GPA), and Association of Southeast Asian Nations (ASEAN) transpired from January to March FY 2023.

4. Five (5) press releases and statements issued.

5. Ninety-one (91) NPC Stakeholders Consultative Engagements/Meetings.

6. Thirty-nine (39) requests for speaking engagements relating to DPA.

7. Fifty-one (51) Facebook posts, twenty-eight (28) Instagram posts, and two (2) tweets were posted.

8. NPC Website gained an average of three hundred thousand thirty-nine and eight hundred ninety-one (339,891) website visitors.

9. 100% acted upon on all public and technical assistance/requests.

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1	2	3	4	5	6	7	8	9	10	11	12	13	14
2. Percentage of requests for technical assistance responded to within the prescribed time frame		80%	80%	80%	80%	80%	80%	97%				17%	
3. Percentage of complaints and investigations resolved		75%	75%	75%	75%	75%	75%	100%			100%	25%	

For the 1st quarter 2023, an average of 97% on all public assistance/requests were acted upon. The following accomplishments were achieved thru technical assistance and related interventions:

(a) 94% or ten thousand seven hundred fifty-five (10,755) out of eleven thousand four hundred fifty-nine (11,459) public assistance thru emails, walk-ins, calls, and social media received were acted upon;

(b) 100% or eighty-two (82) out of 82 FOI Requests were processed for first quarter 2023 and all are identified as invalid requests;

(c) Seven (7) legislative comments/position papers entered and commented on the implications of data privacy of proposed national or local statutes, regulations or procedures; and

(d) Ten (10) advisory opinions issued this year on the implications and interpretation of the provisions of the R.A. 10173, its IRR, NPC issuances and other data privacy laws.

For the first quarter of FY 2023, the Complaints and Investigation Division (CID) acted upon 100% of all privacy concerns received totalling to two thousand two hundred and thirty-nine (2,239) comprised of walk-ins (3%), e-mails (86%), and phone calls/messages (11%).

a. The CID received forty-eight (48) complaints through walk-ins or e-mails. These complaints are being reviewed by investigation officers, with seventeen (17) related to Online Lending Applications (OLA);

b. Overall, one hundred thirty-six (136) decisions for outright dismissal were delivered through mail (60%) and e-mail (40%), two hundred fifty-three (253) orders were sent via mail (43%) and e-mail (57%);

c. Thirty-seven (37) preliminary conferences were conducted for the first quarter of FY 2023 of which four (4) were OLA cases and thirty-three (33) non-OLA cases;

d. Seven (7) compliance letters, three (3) enforcement letters, one (1) supplemental Enforcement Action Report, (EAR), and three (3) final EAR were prepared and issued;

e. The Enforcement Division (END) recommended a permanent ban on the processing of personal information against three (3) websites operated by Philippines 2022 and an imposition of an administrative fine amounting to Fifty Thousand Pesos (Php 50,000.00);

f. Thirty (30) Cases and Desists Orders (CDO) were issued to various OLAs enforcing temporary bans; and


g. The NPC, through the END, continues to strengthen its monitoring and enforcing of CDO against five (5) organizations. The NPC also bolsters its efforts in implementing Temporary Bans against online lending companies and their applications.

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		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	
1										
4. Number of international membership or cooperation entered		1	1	1	1	3	8	8	8	5
<p>These are as follows:</p> <p>1. Asia Pacific Privacy Authorities (APPA) Forum - APPA Governance Committee Meetings on 11 January, 15 February, and 15 March 2023;</p> <p>2. Asia-Pacific Economic Cooperation (APEC)/APEC- Cross-border Privacy Rules (CBPR) -First Senior Officials' Meeting and Related Meetings (SOM 1) organized by the Asia-Pacific Economic Cooperation (APEC) on 16-21 February 2023; -Webinar on Toward Freer Safe and Trusted Flow of Data in the Asia-Pacific Region on 22 February 2023; and -Fifteen (15) APEC CBPR Meetings 3. Association of South East Asian Nations (ASEAN) - One (1) Consultative Workshop on the ASEAN Digital Economy Framework Agreement on 13 February 2023, and -Two (2) WTO JSI E-Commerce March 2023 Cluster Meetings on 28-30 March 2023</p> <p>4. 4th Substantive Convention on Countering the Use of Information and Communications Technologies for Criminal Purposes (AHC-Cybercrime) on 09-20 January 2023 at the Vienna International Convention Center (VIC) Vienna, Austria 5. Global System for Mobile Communications Association (GSMA) Ministerial Programme, MWC Barcelona 2023 on 27 February-01 March, 2023 6. International Association Of Privacy Professionals (IAPP) Global Privacy Summit And DPA Day on 21 March-08 April 2023 7. US FTCSWorld Bank/DTI on 27 January 2023 8. Global PETs Network of DPAs First Call/ Global PETs Network – Future of Privacy Forum on 06 February 2023</p>										

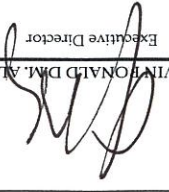
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