



Republic of the Philippines  
**NATIONAL PRIVACY COMMISSION**

**\*PROGRAMS/PROJECTS/ BENEFICIARIES AND STATUS OF IMPLEMENTATION**  
 as of 30 June 2023

PDP Chapter	MAJOR PROGRAM	BENEFICIARIES	RATIONALE OF THE PROGRAM	STATUS OF IMPLEMENTATION (On-going)
<ul style="list-style-type: none"> <li>• <b>Chapter 3:</b> <u>Reduce Vulnerabilities and Protect Purchasing Power</u></li> <li>• <b>Chapter 10:</b> <u>Promote Competition and Improve Regulatory Efficiency</u></li> <li>• <b>Chapter 13:</b> <u>Ensure Peace and Security, and Enhance Administration of Justice</u></li> <li>• <b>Chapter 14:</b> <u>Practice Good Governance and Improve Bureaucratic Efficiency</u></li> </ul>	<p>1. <b>Compliance and Monitoring Program</b></p>	<ul style="list-style-type: none"> <li>• Government (e.g., NGAs, SUCs, LGUs, and GOCCs).</li> <li>• Private sector including MSMEs and high-risk private institutions.</li> <li>• Personal Information Controllers (PICs) and Personal Information Processors (PIPs) – organizations and individual professionals who collect and process personal data.</li> </ul>	<p>This sub-program is conceptualized pursuant to the mandate of the National Privacy Commission (NPC) to administer and implement the provisions of the Data Privacy Act of 2012 (DPA), and to monitor and ensure compliance of the country with international standards set for data protection, to ensure compliance of PICs and PIPs with the provisions of the DPA. Aside from monitoring the compliance of government agencies or instrumentalities on their security and technical measures and managing the registration of data processing systems, the NPC through its Compliance and Monitoring Division (CMD) conducts privacy compliance sweeps/checks and aids in matters relating to data protection at the request of a national or</p>	<p>Under the Enhanced Data Privacy Compliance and Monitoring Program, a total of <b>144</b> compliance checks for DPA compliance were conducted on the second quarter of FY 2023 with a total of 315 for the year, comprised of the following:</p> <ul style="list-style-type: none"> <li>A. 10 compliance visits:             <ul style="list-style-type: none"> <li>1. 2 for April</li> <li>2. 4 for May</li> <li>3. 4 for June</li> </ul> </li> <li>B. 129 organizations were checked for DPA compliance thru privacy sweeps composed of 120 from the private sector and 9 from the government.</li> </ul>

		<ul style="list-style-type: none"> <li>• Data Protection Officers (DPOs).</li> </ul>	<p>local agency and private entity or any individual.</p> <p>The Commission, through the CMD is continuously working with PICs and PIPs whether in the private or government sectors, not only in regulating but also providing support in complying with the DPA. This is done by the CMD through its various units which is to oversee the registration of PICs and PIPs, ensuring that minimum standards are being implemented to ensure data protection, responding to data breach notifications, developing system requirements, and providing support to enable the PICs and PIPs to better integrate the provisions of the DPA in their day-to-day operations among others.</p>	<p>C. 5 entities - privacy sweep was conducted thru document submission / warning letters sent.</p> <p>Other significant accomplishments include:</p> <ul style="list-style-type: none"> <li>a) 2,654 DPOs were registered with the NPC which are composed of 2,487 organizations and 167 individual professionals with a total cumulative data of 6,951 since last year;</li> <li>b) 388 certificates of registration with complete requirements were issued which reached a total cumulative data of 7,947 certificates issued;</li> <li>c) 25 Warning letters were issued to which 11 letters are addressed to government agencies and 14 letters for private sectors;</li> <li>d) 100% or 158 Data Breach Notifications were acted upon, in which the top causes are negligence (23%) and hacking (22%); and</li> <li>e) Launched the NPC Registration System (NPCRS). The NPCRS is an online platform developed by the Commission to provide a secure and seamless portal for both government and private organizations to register their data</li> </ul>
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				<p>processing systems with the Commission. The NPCRS has multiple benefits both to the Commission and its stakeholders including:</p> <ul style="list-style-type: none"> <li>• ease of monitoring requests/approval of registration applications;</li> <li>• a secure portal for the registration monitoring unit to access registration data using role-based access control;</li> <li>• real-time visibility in the validation of documentary requirements;</li> <li>• accurate collection of sectors and subsectors information;</li> <li>• accurate verification of active/inactive registration;</li> <li>• efficient retrieval of contact details of the Data Protection Officer (DPO); and</li> <li>• easy generation of documents (such as Certificate of Registration, statistical reports on registered entities (daily, monthly, yearly).</li> </ul>
	<p><b>2. DPO and Industry Development Program</b></p> <p><b>(Enhanced DPO ACE Training and Certification Program)</b></p>	<ul style="list-style-type: none"> <li>• DPOs</li> <li>• PICs and PIPs</li> <li>• Data Subjects</li> </ul>	<p>The Data Protection Officer Accountability, Compliance and Ethics (DPO ACE) Program serves as a cornerstone of the NPC's strategic objective to "Build Capacity." The program aims to further accelerate the capabilities of DPOs by equipping them with the relevant privacy and data protection knowledge and skills necessary to manage effectively in a risk-based and comprehensive manner the compliance of their organization to the Data</p>	<p>There is an ongoing redirection of the program to further provide training activities focusing on developing the capabilities of DPOs in the country.</p> <p>The new program was launched during the commemoration of the FY 2023 Privacy Awareness Week (PAW) on May 25, 2023.</p>



			<p>Privacy Act of 2012. This training and certification program is based on the Commission's Five (5) Pillars of Data Privacy Accountability and Compliance Framework as well as international laws and standards that find application within the Philippine setting.</p> <p>As the training arm of the NPC, Phil-DPO conducts DPO ACE trainings in preparation for the certification examinations. Phil-DPO also conducts DPO briefings as introductory courses for learnings, and DPO summits for intermediate level trainings.</p> <p>The Phil-DPO team continued with its online modular training via animated video presentations followed by a question-and-answer panel discussion. This shift to online modular training, which began in the 2nd semester of 2020 allowed the Phil-DPO team to continue reaching out to eager DPOs and data privacy enthusiasts who wanted to know more about the Data.</p> <p>The DPO ACE Training Program, which aims to capacitate interested participants in understanding the basics of the DPA and other NPC issuances focused on conducting trainings with the government sector in partnership with several national government agencies.</p>	<p>Accomplishments under the establishment of the new program are as follows:</p> <ul style="list-style-type: none"> <li>a) Conducted Public Consultations last 23 June 2023 for the Circular on Data Privacy Competency Program (DPCP).</li> <li>b) Launched Data Privacy Competency Program (DPCP) on 25 May 2023.</li> <li>c) 90% rating for DPO ACE Level 1 Online Examination with 371 Online Examination Permits distributed: <ul style="list-style-type: none"> <li>- In April, six (6) sessions of the DPO ACE Level 1 Online Examination 235 eligible examinees 114 were female while 121 were male. Only 120 participants or 51% passed the exam.</li> <li>- In June, nine (9) exam sessions were commenced through the AES System, 136 were eligible examinees 27% or 37 of which passed the exam.</li> </ul> </li> </ul>
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	<p><b>3. Complaints Handling and Enforcement Program</b></p>	<ul style="list-style-type: none"> <li>The beneficiaries of this program are the data subjects and/or complainants.</li> </ul>	<p>The NPC, with its quasi-judicial power, is authorized to address complaints and institute investigations in relation to violations of the DPA and other issuances of the Commission, including violations of the rights of data subjects and other matters affecting personal data and security breaches. This sub-program is also anchored to the Philippine Development Plan 2023-2028 where the NPC pursues a fair, consistent, and efficient approach in the handling of complaints of violations of personal data privacy and security, among others. The program seeks to ensure the continued protection of every male and female data subject's personal information by making their right to file a complaint easier to exercise and less costly.</p> <p>The NPC thru its Complaints and Investigation Division, handles complaints and institutes investigations regarding violations of RA 10173 and other related issuances, including violations of the rights of data subjects and other matters affecting personal data and security breaches; summon witnesses and require the production of evidence by a subpoena duces tecum for the purpose of collecting the information necessary to perform its function under the purpose of collecting the information necessary to perform its function under the</p>	<p>During the second quarter of FY 2023, the Complaints and Investigation Division (CID) 100% acted upon all privacy concerns received totaling to 3,619 comprised of 92 walk-ins (2.54%), 3,227 e-mails (89.17%), and 300 phone calls/messages (8.29%).</p> <p>Other significant accomplishments as of 30 June 2023 were as follows:</p> <ol style="list-style-type: none"> <li>The CID received 72 complaints through walk-in or electronic mail. These complaints are being reviewed by investigation officers, with 30 against individual/professionals and 17 of them relating to Online Lending Applications (OLA).</li> <li>Overall, 599 decisions for outright dismissal were delivered through 361 mail (60.27%) and 238 e-mail (39.73%), while 333 orders were sent via 138 mail (41.44%) and 195 e-mail (58.56%).</li> <li>31 preliminary conferences were conducted for the second quarter of FY 2023 of which 25 were non-OLA cases and 6 were OLA cases.</li> <li>7 compliance letters, 3 enforcement letters, 1 supplemental Enforcement Action Report,</li> </ol>
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		<ul style="list-style-type: none"> <li>• Data Protection Officers (DPOs).</li> </ul>	<p>local agency and private entity or any individual.</p> <p>The Commission, through the CMD is continuously working with PICs and PIPs whether in the private or government sectors, not only in regulating but also providing support in complying with the DPA. This is done by the CMD through its various units which is to oversee the registration of PICs and PIPs, ensuring that minimum standards are being implemented to ensure data protection, responding to data breach notifications, developing system requirements, and providing support to enable the PICs and PIPs to better integrate the provisions of the DPA in their day-to-day operations among others.</p>	<p>C. 5 entities - privacy sweep was conducted thru document submission / warning letters sent.</p> <p>Other significant accomplishments include:</p> <ul style="list-style-type: none"> <li>a) 2,654 DPOs were registered with the NPC which are composed of 2,487 organizations and 167 individual professionals with a total cumulative data of 6,951 since last year;</li> <li>b) 388 certificates of registration with complete requirements were issued which reached a total cumulative data of 7,947 certificates issued;</li> <li>c) 25 Warning letters were issued to which 11 letters are addressed to government agencies and 14 letters for private sectors;</li> <li>d) 100% or 158 Data Breach Notifications were acted upon, in which the top causes are negligence (23%) and hacking (22%); and</li> <li>e) Launched the NPC Registration System (NPCRS). The NPCRS is an online platform developed by the Commission to provide a secure and seamless portal for both government and private organizations to register their data</li> </ul>
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			<p>law; facilitate settlement of complaints through the use of alternative dispute resolution processes and adjudicate on other matters affecting personal data and security breach. With the high-profile data breaches and complaints on the privacy risks associated with digital technology, the NPC endeavors to accelerate its complaints handling, case investigation, and enforcement program where a majority of concerns focus on personal information and security breaches and the surge in individual complaints of privacy harassments from online lender and breaches on personal information. Moreover, there were also the so-called “privacy concerns” that were received mostly through the email address <a href="mailto:complaints@privacy.gov.ph">complaints@privacy.gov.ph</a>.</p>	<p>(EAR), and 3 final EAR were prepared and issued.</p> <ul style="list-style-type: none"> <li>e. 20 Decisions, Orders, and Resolutions (DORs) were enforced consisting of 3 Decisions, 11 Orders, and 6 Resolutions.</li> <li>f. From January to June 2023, the NPC has submitted 44 initial Quick Response and Special Case (QRSC) reports, 5 clarificatory forwarded and 88 Notice to Explain and/or Letter to PICs.</li> <li>g. Total of 64 mediation conferences were conducted and 19 preliminary conferences were scheduled for the second quarter of 2023.</li> <li>h. The NPC, through the EnD, continues to strengthen its monitoring and enforcing of Cease-and-Desist Orders against 22 organizations. The NPC also bolsters its efforts in implementing Temporary Bans against online lending companies and their applications.</li> <li>i. 115 Adjudicated cases as of 2<sup>nd</sup> quarter 2023 with 15 resolutions and 28 orders released.</li> </ul>
	<p><b>1. Privacy Advocacy Program</b></p>	<ul style="list-style-type: none"> <li>• Data subjects</li> </ul>	<p>In cognizant of the need to directly engage covered organizations, both in the private and government sector, individual professionals, and the citizens, the National Privacy</p>	<p>A total of fourteen (14) activities and projects, five (5) are new, were implemented in the second quarter of FY 2023 as part of the Data Privacy Act</p>

		<ul style="list-style-type: none"> <li>• PICs &amp; PIPs (organizations &amp; individual professionals who collect &amp; process personal data)</li> <li>• DPOs</li> <li>• Privacy advocates</li> </ul>	<p>Commission (NPC) strengthens its advocacy program by embarking nationwide awareness campaign through the conduct of briefings and a series of training on Data Privacy Act and other related issuances to promote data privacy of the stakeholders and the citizens for them to know and understand their rights which are protected under the Data Privacy Act of 2012.</p> <p>The Privacy Promotion Program aims to educate data subjects on their rights as data subjects and their responsibilities as digital citizens, likewise, Personal Information Controllers (PICs) and Personal Information Processors (PIPs) contribute to fully engage and empower women and men of all ages as data subjects (<i>PDP Chapter 2: Promote Human and Social Development</i>); increase the competitiveness, innovativeness and resiliency of PICs and PIPs from various industries/sectors (<i>PDP Chapter 3: Reduce Vulnerabilities and Protect Purchasing Power</i>); and reduce citizen's vulnerability to data privacy risks including identity theft/fraud, financial loss, loss of employment or business opportunity, discrimination, embarrassment and physical risks to safety (PDP Chap. 3)</p> <p>The program's goal is also to integrate gender-related concerns into activities so that both men and women can participate and benefit from development in a way that is equitable, sustainable, free of violence, respectful of human rights, supportive of self-</p>	<p>(DPA) nationwide awareness campaign, as follows:</p> <ol style="list-style-type: none"> <li>1. 3 DPA briefings were conducted to 239 stakeholders oriented with an average customer satisfaction rating of 94% the dates are as follows: <ul style="list-style-type: none"> <li>- 20 April 2023 via MS Teams</li> <li>- 21 June 2023 via MS Teams</li> <li>- 27 June 2023 via MS Teams</li> </ul> </li> <li>2. Conduct of Privacy Awareness Week 2023 on 25 May 2023 with the theme "Empowering DPOs and Protecting Personal Data Privacy Rights of Filipinos" with 615 stakeholders oriented and 94% satisfactory rating. It is an annual gathering of data privacy practitioners and professionals, celebrated through Proclamation No. 527 series of 2018.</li> <li>3. Fifteen (15) DPO ACE Level 1 Sessions/Examinations.</li> <li>4. Three (3) DP Council Meetings conducted.</li> <li>5. Twelve (12) new international engagements and other cooperation activities such as conventions, meeting sessions, and conferences with the Asia Pacific Privacy Authorities (APPA) Forum, Asia Pacific Economic Cooperation (APEC), APEC Cross-</li> </ol>
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			<p>determination, and actualization of human potential. The number of men and women data subjects who benefitted from the programs and initiatives are collected and maintained.</p>	<p>border Privacy Rules (CBPR), Global Privacy Assembly (GPA), and Association of Southeast Asian Nations (ASEAN) transpired from April to June FY 2023.</p> <p>6. 16 press releases and statements issued.</p> <p>7. 110 NPC Stakeholders Consultative Engagements/Meetings.</p> <p>8. 66 requests for speaking engagements relating to DPA.</p> <p>9. 25% increase in the reach thru online platforms with 91 Facebook posts, 30 Instagram posts, and 31 tweets were posted.</p> <p>10. NPC Website gained an average of 307,943 website visitors.</p> <p>11. Published digital copy of 2022 Compendium.</p> <p>12. 8 Legislative Comments issued.</p> <p>13. 13 Advisory Opinions issued.</p> <p>14. For public and technical assistance and related interventions, the following accomplishments are:</p>
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				<p>a) 89.745% or 22,108 out of 24,634 public assistance thru emails, walk-ins, calls, and social media received were acted upon;</p> <p>b) 98% or 62 out of 63 Freedom of Information (FOI) inquiries and requests were acted upon for the second quarter of FY 2023;</p> <p>c) 100% number 8888 Complaints acted upon within 72 hours; and</p> <p>d) 38% or 28 out of 74 Complex Inquiries acted upon and issued.</p>
	<p><b>4. Privacy Policy and Standards Development Program</b></p>	<ul style="list-style-type: none"> <li>• DPOs</li> <li>• PICs and PIPs</li> <li>• Data Subjects</li> </ul>	<p>The NPC's Privacy Policy Office (PPO) and Data Security and Technology and Standards Division (DSTSD) exercise NPC's Rule making function. In such capacity, PPO and DSTSD develop issuances such as circulars, advisories, advisory opinions, bulletins, and guidelines for acceptable standards, and other forms of issuances which are publicly circulated or published to serve as guidelines and reference for the government and private sector in their compliance with the Data Privacy Act or Republic Act 10173. The PPO also aids NPC stakeholders, both in the private and the public sector, in the</p>	<p>A. NPC Issuances</p> <p>Published Circular No. 2023-01 – Schedule of Fees and Charges of the National Privacy Commission</p> <p>Six (6) Circulars under development Six (6) Advisories under development</p> <p>B. Provision of Legislative Comments (8)</p> <p>8 legislative comments/position papers commented and issued on the implication</p>

			<p>interpretation of the Data Privacy Act and other NPC issuances by rendering Advisory Opinions, and by conducting the review of Data Sharing Agreements and similar documents. Meanwhile the DSTSD renders technical evaluation of technologies, emerging technological concepts, and privacy standards-related guidance in the form of Tech Bulletin and Tech Advisories.</p> <p>On a government-wide scale, the NPC through the two divisions also provide comments on pieces of legislation and executive enactments that tend to intersect with data privacy. The interventions of NPC are integral to ascertain that data privacy, and all its principles, are always considered in state policies and objectives.</p> <p><b>NPC Issuances</b></p> <p>NPC releases Circulars, Advisories, and Advisory Opinions in terms of issuances that elaborate key concepts and obligations under the DPA, including issues that have emerged with the pandemic. These issuances also provide guidance on significant public interest issues with data privacy implications. Likewise, the NPC addressed inquiries of various stakeholders, and reviewed privacy notice policies, data sharing agreements, and legislative bills having data privacy and protection implications.</p>	<p>of data privacy of proposed national or local statutes, regulations, or procedures, specifically on Senate Bill Nos. 948 and 437, House Bill Nos. 4829, 6344, 9608, and 8453, and What You See is What You Get Act.</p> <p>C. Issuance of Advisory Opinions (13)</p> <p>13 advisory opinions issued this second quarter of FY 2023 on the implications and interpretation of the provisions of the RA10173, its IRR, NPC issuances, and other data privacy laws.</p> <p>D. MOU with Globe Telecom Inc., Dito Telecommunity Corporation, and Smart Communications, Inc.</p> <p>The MOU aims to strengthen the coordination and cooperation between the government and the private sector, to further enhance the quality of services to stakeholders while ensuring the protection of personal data.</p>
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	<p><b>2. International Cooperation Program</b></p>	<ul style="list-style-type: none"> <li>• Data subjects</li> <li>• PICs and PIPs</li> <li>• DPOs</li> <li>• Privacy advocates</li> </ul>	<p>The Commission is fully committed to strengthening its international coordination and collaboration activities with international entities to adopt/observe standard practices and issuances related to data protection and privacy. The Commission has been heavily involved in its international commitments with the Association of South-East Asian Nations (ASEAN), the Asia Pacific Economic Cooperation (APEC), the Global Privacy Assembly (GPA) (formerly the International Conference of Data Protection and Privacy Commissioners (ICDPPC), and various international working groups.</p> <p>In recognition of the Commission's expertise in data privacy in the Asia Pacific region, the Commission has also served as the Philippines' representative at a number of international conferences, not only as an attendee but also as an esteemed panelist.</p>	<p>International coordination and collaboration activities with international entities are continuously strengthened to adopt/observe standard practices and issuances related to data protection and privacy, with the following highlights:</p> <p>Out of fourteen (14) international engagements for 2nd quarter 2023, twelve (12) are new international engagements and other cooperation activities such as conventions, meeting sessions, and conferences with Data Privacy entities and government instrumentalities as well as other ICT-related international coordination transpired from April to June 2023. These are as follows:</p> <ol style="list-style-type: none"> <li>1) Asia Pacific Privacy Authorities (APPA) Forum <ul style="list-style-type: none"> <li>- APPA Governance Committee Meetings on 12 April, 10 &amp; 31 May, and 14 June 2023.</li> </ul> </li> <li>2) Global Privacy Enforcement Network (GPEN) <ul style="list-style-type: none"> <li>- Attended three (3) GPEN Pacific Call Meetings.</li> </ul> </li> </ol>
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				<p>3) Asia-Pacific Economic Cooperation (APEC)/APEC- Cross-border Privacy Rules (CBPR)</p> <ul style="list-style-type: none"><li>- Virtual Dialogue on FTAAP- Charting a Pathway for Trade in a Turbulent Time - 02 May.</li></ul> <p>4) Participated in eight (8) Global CBPR Forum Meetings; The Philippines through the NPC was part of the Global Forum Assembly.</p> <p>Currently, the Philippines is a member of two committees, the Membership Committee and Communications and Stakeholder Engagement Committee. Furthermore, the Philippines was consensually voted to Chair the Communications Committee. As a Chair, the Philippines is tasked to make recommendations to the GFA on:</p> <ul style="list-style-type: none"><li>• Developing and protecting the Forum brand;</li><li>• Maintaining the website, including the directory of Members and Associates, Global CBPR System-certified and Global Privacy Recognition for Processors System-certified organizations, and</li></ul>
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				<p>Accountability Agents recognized by the Forum;</p> <ul style="list-style-type: none"> <li>• Managing the Forum documents and records database; and</li> <li>• Raising awareness in order to promote the Forum to the stakeholders.</li> </ul> <p>5) Participated in eleven (11) Global Privacy Assembly (GPA) Meetings.</p> <p>6) 44th Plenary Meeting of The Consultative Committee of The Convention for The Protection of Individuals with regard to The Automatic Processing of Personal Data/ 14-16-June.</p> <p>7) MOU with the Office of the Privacy Commissioner for Personal Data - Hong King, China - 21-23 May</p> <p>- The MOU formalizes Philippines' and Hong Kong's commitment in fostering closer collaboration and cooperation to strengthen personal data protection. The MOU will allow the two authorities to exchange information in data regulation. In addition, it will permit us to explore possible cooperation that will work towards our shared goals in building a</p>
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				<p>stronger and resilient digital community.</p> <p><b><i>Other International coordination activities</i></b></p> <ol style="list-style-type: none"> <li>1) World Trade Organization Joint Statement Initiative on Ecommerce Meetings in coordination with DTI.</li> <li>2) Meeting with IMDA Singapore.</li> <li>3) Fifth Substantive Session of the Ad Hoc Committee to Elaborate a Comprehensive International Convention on Countering the Use of Information and Communications Technologies for Criminal Purposes (AHC-Cybercrime).</li> <li>4) Cyber Week 2023 / 24 June to 01 July/ Tel Aviv, Israel.</li> <li>5) Global PETs Network of DPAs [Second Call]/ FPF/Global PETs Network/ 11 April.</li> <li>6) Meeting between Japan's Personal Information Protection Commission (PIPC) and the Philippines' National Privacy Commission (NPC) dated May 8, 2023.</li> <li>7) Meeting with World Bank Global's Digital Development Global Practice/ 16-May.</li> </ol>
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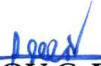
*\*for Transparency Seal under item IV. Projects, Programs and Activities, Beneficiaries and Status of Implementation*

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