



***PROGRAMS/PROJECTS/ BENEFICIARIES AND STATUS OF IMPLEMENTATION**
 as of 31 December 2023

PDP Chapter	PROGRAM	BENEFICIARIES	RATIONALE OF THE PROGRAM	STATUS OF IMPLEMENTATION (On-going)
REGULATORY AND ENFORCEMENT PROGRAM				
<ul style="list-style-type: none"> • Chapter 3: <u>Reduce Vulnerabilities and Protect Purchasing Power</u> • Chapter 10: <u>Promote Competition and Improve Regulatory Efficiency</u> • Chapter 13: <u>Ensure Peace and Security, and Enhance Administration of Justice</u> • Chapter 14: <u>Practice Good Governance and Improve Bureaucratic Efficiency</u> 	<p>1. Compliance and Monitoring Program</p> <p>Office/Division in charge: Compliance and Monitoring Division</p>	<ul style="list-style-type: none"> • Government (e.g., NGAs, SUCs, LGUs, and GOCCs). • Private sector including MSMEs and high-risk private institutions. • Personal Information Controllers (PICs) and Personal Information Processors (PIPs) – organizations and individual professionals who collect and process personal data. • Data Protection Officers (DPOs). 	<p>This sub-program is conceptualized pursuant to the mandate of the National Privacy Commission (NPC) to administer and implement the provisions of the Data Privacy Act of 2012 (DPA), and to monitor and ensure compliance of the country with international standards set for data protection, to ensure compliance of PICs and PIPs with the provisions of the DPA. Aside from monitoring the compliance of government agencies or instrumentalities on their security and technical measures and managing the registration of data processing systems, the NPC thru its Compliance and Monitoring Division (CMD) conducts privacy compliance sweeps/checks and aids in matters relating to data protection at the request of a national or local agency and private entity or any individual.</p>	<p>The Enhanced Data Privacy Compliance and Monitoring Program gained a total of 169 compliance checks for DPA compliance were conducted on the last quarter of FY 2023 with a grand total of 690 checks for the year, comprised of the following:</p> <ul style="list-style-type: none"> A. 7 compliance visits: <ul style="list-style-type: none"> 1. 5 for October 2. 1 for November 3. 1 for December B. 137 organizations were checked for DPA compliance thru privacy sweeps composed of 128 from the private sector and 9 from the government. C. 5 privacy sweeps were conducted thru document submission. <p>Other significant accomplishments include:</p>

			<p>The Commission, through the CMD is continuously working with PICs and PIPs whether in the private or government sectors, not only in regulating but also providing support in complying with the DPA. This is done by the CMD through its various units which is to oversee the registration of PICs and PIPs, ensuring that minimum standards are being implemented to ensure data protection, responding to data breach notifications, developing system requirements, and providing support to enable the PICs and PIPs to better integrate the provisions of the DPA in their day-to-day operations among others.</p>	<p>a) 9,067 DPOs were registered with the NPC which are composed of 8,655 organizations and 412 individual professionals with a total cumulative data of 13,364, a 211% increase from previous year's data.</p> <p>b) 1,129 certificates of registration with complete requirements were issued in the fourth quarter of 2024 with a total cumulative data of 11,321, 72% increase from last year's data.</p> <p>c) 20 Warning letters were issued to which 4 letters are addressed to government agencies and 16 letters for private sectors; and</p> <p>d) Since January 2023, the Data Breach Notifications Unit of the CMD received and acted upon 100% or a total of two-hundred ninety-two (292) personal data breach notifications through the Data Breach Notifications Management System (DBNMS). Fifty (50) of which came from the government sector.</p>
	<p>2. DPO and Industry Development Program</p> <p>(Enhanced DPO ACE Training and</p>	<ul style="list-style-type: none"> • DPOs • PICs and PIPs • Data Subjects 	<p>The Data Protection Officer Accountability, Compliance and Ethics (DPO ACE) Program serves as a cornerstone of the NPC's strategic objective to "Build Capacity." The program aims to further accelerate the capabilities of DPOs by equipping them with the relevant privacy and data protection knowledge and</p>	<p>In consonance with the new chairperson of the NPC Phil-DPO Program under the supervision of the Deputy Privacy Commissioner, Atty. Leandro Angelo Y. Aguirre, there is an ongoing redirection of the program to further provide training activities focusing on developing the capabilities of DPOs in the country.</p>

	<p>Certification Program)</p> <p>Office/Division /Unit in charge: PhilDPO Unit</p>		<p>skills necessary to manage effectively in a risk-based and comprehensive manner the compliance of their organization to the Data Privacy Act of 2012. This training and certification program is based on the Commission’s Five (5) Pillars of Data Privacy Accountability and Compliance Framework as well as international laws and standards that find application within the Philippine setting.</p> <p>As the training arm of the NPC, Phil-DPO conducts DPO ACE training in preparation for the certification examinations. Phil-DPO also conducts DPO briefings as introductory courses for learnings, and DPO summits for intermediate level trainings.</p> <p>The Phil-DPO team continued with its online modular training via animated video presentations followed by a question-and-answer panel discussion. This shift to online modular training, which began in the 2nd semester of 2020 allowed the Phil-DPO team to continue reaching out to eager DPOs and data privacy enthusiasts who wanted to know more about the Data.</p> <p>The DPO ACE Training Program, which aims to capacitate interested participants in understanding the basics of the DPA and other NPC issuances focused on conducting trainings with the government sector in partnership with several national government agencies.</p>	<p>T3 Partners were informed that the NPC will be discontinuing the DPO ACE training and T3 Program. Consequently, the NPC will no longer be administering examinations for those who have taken the said program. These were previously communicated through several announcements and further emphasized in a meeting with IPTs and APTs under the T3 Program last 26 April 2023.</p> <p>The PhilDPO a new program called Data Privacy Competency Program which is composed of courses on the fundamental and operational aspects of the DPA essential for anyone who seeks to have a better understanding of the DPA and its application to actual situations. The new program was launched during the commemoration of the FY 2023 Privacy Awareness Week (PAW) on May 25, 2023.</p>
				<p>Accomplishments under the establishment of the new program are as follows:</p> <ul style="list-style-type: none"> a) Draft Curriculum for the Data Privacy Foundational Course b) Publication of NPC Circular on Data Privacy Competency Program

	<p>3. Complaints Handling and Enforcement Program</p> <p>Office/Division /Unit in charge: Legal and Enforcement Program</p>	<ul style="list-style-type: none"> The beneficiaries of this program are the data subjects and/or complainants. 	<p>The NPC, with its quasi-judicial power, is authorized to address complaints and institute investigations in relation to violations of the DPA and other issuances of the Commission, including violations of the rights of data subjects and other matters affecting personal data and security breaches. This sub-program is also anchored to the Philippine Development Plan 2023-2028 where the NPC pursues a fair, consistent, and efficient approach in the handling of complaints of violations of personal data privacy and security, among others. The program seeks to ensure the continued protection of every male and female data subject's personal information by making their right to file a complaint easier to exercise and less costly.</p> <p>The NPC thru its Complaints and Investigation Division, handles complaints and institutes investigations regarding violations of RA 10173 and other related issuances, including violations of the rights of data subjects and other matters affecting personal data and security breaches; summon witnesses and require the production of evidence by a subpoena duces tecum for the purpose of collecting the information necessary to perform its function under the purpose of collecting the information necessary to perform its function under the</p>	<p>For the last quarter of FY 2023, the Complaints and Investigation Division (CID) 100% acted upon all privacy concerns received totaling to 2,819 comprised of 2,488 e-mails (88%), 265 phone calls/messages (9%), and 66 walk-ins (3%) with a total cumulative data of 11,557 privacy concerns received and acted upon from January to December 2023.</p> <p>Other significant accomplishments as of 31 December 2023 were as follows:</p> <ol style="list-style-type: none"> The CID received 202 complaints through walk-in or electronic mail. These complaints are being reviewed by investigation officers, with 37 against individual/professionals and one relating to Online Lending Applications (OLA). Overall, the NPC produced 818 Fact-Finding Reports from January to December 2023. For the complaints evaluated for outright dismissal. The CID docketed the complaints received. From January to December 2023, the CID received 202 complaints which were all docketed. These complaints are all subject to the evaluation of the investigating officers. Most of the complaints are from the NCR.
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	<p>4. Privacy Advocacy Program</p> <p>Office/Division /Unit in charge: Public Information and Assistance Division (PIAD)</p>	<ul style="list-style-type: none"> • Data subjects • PICs & PIPs (organizations & individual professionals who collect & process personal data) • DPOs • Privacy advocates 	<p>In cognizant of the need to directly engage covered organizations, both in the private and government sector, individual professionals, and the citizens, the National Privacy Commission (NPC) strengthens its advocacy program by embarking nationwide awareness campaign through the conduct of briefings and a series of training on Data Privacy Act and other related issuances to promote data privacy of the stakeholders and the citizens for them to know and understand their rights which are protected under the Data Privacy Act of 2012.</p> <p>The Privacy Promotion Program aims to educate data subjects on their rights as data subjects and their responsibilities as digital citizens, likewise, Personal Information Controllers (PICs) and Personal Information Processors (PIPs) contribute to fully engage and empower women and men of all ages as data subjects (<i>PDP Chapter 2: Promote Human and Social Development</i>); increase the competitiveness, innovativeness and resiliency of PICs and PIPs from various industries/sectors (<i>PDP Chapter 3: Reduce Vulnerabilities and Protect Purchasing Power</i>); and reduce citizen's vulnerability to data privacy risks including identity theft/fraud, financial loss, loss of employment or business opportunity, discrimination, embarrassment and physical risks to safety (PDP Chap. 3)</p> <p>The program's goal is also to integrate gender-related concerns into activities so that both</p>	<p>A total of twelve (12) activities and projects, three (3) are new, were implemented in the fourth quarter of FY 2023 as part of the Data Privacy Act (DPA) nationwide awareness campaign, as follows:</p> <ol style="list-style-type: none"> 1. Conduct of three (3) Data Privacy Roadshow 2023: Strengthening Data Privacy Knowledge and Compliance with an average rating of 94% <ol style="list-style-type: none"> a. 08 September 2023 at SMX Convention Center in Clark, Pampanga with more than 300 attendees b. 21 September 2023 at Summit Hotel Galleria in Cebu City with more than 240 participants c. 06 October 2023 at the Waterfront Insular Hotel, Davao City 2. 2 DPA briefings were conducted to 103 stakeholders oriented with an average customer satisfaction rating of 92% on December 2023 3. Two (2) Kabataang Digital Sessions conducted with 538 data subjects oriented and an average rating of 93% rating 4. Five (5) new international engagements and other cooperation activities such as conventions, meeting sessions, and conferences with the Asia Pacific Privacy Authorities (APPA) Forum, Asia Pacific Economic Cooperation (APEC), APEC Cross-
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				<p>10. 16 Legislative Comments issued.</p> <p>11. 21 Advisory Opinions issued.</p> <p>12. For public and technical assistance and related interventions, the following accomplishments are:</p> <p>a) 100% or 44,904 out of 44,907 public assistance thru emails, walk-ins, calls,</p>

				<p>and social media received were acted upon.</p> <p>b) 100% or 220 out of 220 Freedom of Information (FOI) inquiries and requests were acted upon for FY 2023.</p> <p>c) 100% or 1,614 complaints received and acted upon as of December 2023 thru 8888 Portal and acted upon within 72 hours</p> <p>d) 100% Complex Inquiries acted upon and issued</p>
	5. Privacy Policy and Standards Development Program	<ul style="list-style-type: none"> • DPOs • PICs and PIPs • Data Subjects 	The NPC's Privacy Policy Office (PPO) and Data Security and Technology and Standards Division (DSTSD) exercise NPC's Rule making function. In such capacity, PPO and DSTSD develop issuances such as circulars, advisories, advisory opinions, bulletins, and guidelines for acceptable standards, and other forms of issuances which are publicly circulated or published to serve as guidelines and reference for the government and private sector in their compliance with the Data Privacy Act or Republic Act 10173. The PPO also aids NPC stakeholders, both in the private and the public sector, in the interpretation of the Data Privacy Act and other NPC issuances by rendering Advisory Opinions, and by conducting the review of Data Sharing Agreements and similar	<p>A. NPC Issuances</p> <ol style="list-style-type: none"> 1. Published Circular No. 2023-02 - Circular on Data Privacy Competency Program dated 26 September 2023 2. Issued Advisory on Deceptive Design Patterns and Manipulative Personalization 3. Issued three (3) Circulars on Guidelines on Consent, Identification Cards issued by Private Sector Personal Information Controllers, and Legitimate Interest 4. Provision of Legislative Comments (16) 16 legislative comments/position papers commented and issued on the implication
	Office/Division/Unit in Charge: Privacy Policy Office & Data Security and Technological Standards Division (DSTSD)			

				<ul style="list-style-type: none"> • NPC AdOp No. 2023-024 - Disclosure of Vessel Records from Regulatory Agency thru Request Letter • NPC AdOp No. 2023-025 - Multi Face ID Initiative for Fraud Prevention
	<p>e) International Cooperation Program</p> <p>Office/Division /Unit in Charge: Office of the Privacy Commissioner (OPC) & Policy Review Division (PRD)</p>	<ul style="list-style-type: none"> • Data subjects • PICs and PIPs • DPOs • Privacy advocates 	<p>The Commission is fully committed to strengthening its international coordination and collaboration activities with international entities to adopt/observe standard practices and issuances related to data protection and privacy. The Commission has been heavily involved in its international commitments with the Association of South-East Asian Nations (ASEAN), the Asia Pacific Economic Cooperation (APEC), the Global Privacy Assembly (GPA) (formerly the International Conference of Data Protection and Privacy Commissioners (ICDPPC), and various international working groups.</p> <p>In recognition of the Commission's expertise in data privacy in the Asia Pacific region, the Commission has also served as the Philippines' representative at a number of international conferences, not only as an attendee but also as an esteemed panelist.</p>	<p>International coordination and collaboration activities with international entities are continuously strengthened to adopt/observe standard practices and issuances related to data protection and privacy, with the following highlights:</p> <p>Five (5) new international engagements and other cooperation activities such as conventions, meeting sessions, and conferences with Data Privacy entities and government instrumentalities as well as other ICT-related international coordination transpired from October to December 2023. These are as follows:</p> <ol style="list-style-type: none"> 1) Attended 72nd Berlin Group Meeting / 04-10 December 2) Attended 45th Global Privacy Assembly Annual Meeting/ 12-23 October 3) Participated in five (5) Global CBPR Forum Meetings; The Philippines thru the NPC was part of the Global Forum Assembly

				<p>Currently, the Philippines is a member of two committees, the Membership Committee and Communications and Stakeholder Engagement Committee. Furthermore, the Philippines was consensually voted to Chair the Communications Committee. As a Chair, the Philippines is tasked to make recommendations to the GFA on:</p> <ul style="list-style-type: none"> • Developing and protecting the Forum brand; • Maintaining the website, including the directory of Members and Associates, Global CBPR System-certified and Global Privacy Recognition for Processors System-certified organizations, and Accountability Agents recognized by the Forum; • Managing the Forum documents and records database; and lastly, • Raising awareness in order to promote the Forum to the stakeholders.
				<p>NPC attended five (5) Global Forum Assembly (GFA) Membership Committee meetings in fourth quarter 2023</p> <p>4) Participated in four (4) Global Privacy Assembly (GPA) Meetings</p> <p>5) Attended APPA Governance Meeting on 15 November 2023</p> <p>Other International coordination activities</p>

<p><i>*for Transparency Seal under item IV. Projects, Programs and Activities, Beneficiaries and Status of Implementation</i></p>				<ol style="list-style-type: none"> 1) 18th Annual Internet Governance Forum / 9-10 October 2023 2) Asia Privacy Bridge Forum 2023/ 12-13 October 2023 3) ABAC Finance Webinar: Expanded Cross-Border Data Sharing and Privacy Enhancing Technologies (PETs)/ 24 October 4) WTO Joint Statement initiative on Electronic Commerce Cluster Meetings - Privacy Small Group/ 26-27 October 5) Regional Workshop on Regulatory Pilot Space to Facilitate Cross-Border Digital Data Flow for Enabling Self-Driving Car in ASEAN/ 18 October
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